

Mailing: P.O. Box 340

Elk Grove, CA 95759

Shipping: 9260 E. Stockton Blvd.

Elk Grove, CA 95624

May 14, 2012

The Honorable Jocelyn G. Boyd Chief Clerk and Administrator Public Service Commission of South Carolina P.O. Drawer 11649 Columbia, South Carolina 29210

Mr. Christopher Rozycki
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, South Carolina 29201

RE: Docket 2009-220C – Quarterly Dividends and Earnings Report

Dear Honorable Jocelyn G. Boyd:

Pursuant to Order Number 2009-769, Ordering Paragraph 10(e) issued in Docket 2009-220-C, Frontier Communications Corporation ("Frontier") hereby notifies the Public Service Commission and the Office of Regulatory Staff that Frontier's 1st Quarter net earnings were \$26,768,000 and dividends paid were \$99,851,000.

Frontier is also enclosing a copy of its 10-Q that was released on May 9, 2012.

If you have any questions, please contact me at (916) 686-3588 or by email at <u>joe.chicoine@ftr.com</u>.

Il Mi

Sincerely.

*J*oe Chicoine Manager, Compliance and Reporting

Enclosure:

Cc: Afton Ellison, Frontier

#### FRONTIER COMMUNICATIONS CORPORATION

#### **FORM 10-Q**

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)** 

OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE QUARTERLY PERIOD ENDED MARCH 31, 2012

#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION

		WASHINGTON, D.C. 2	0549	R F
		FORM 10-Q		
(Mark ⊠	One) QUARTERLY REPORT PURSI	HANT TO SECTION 12 OF 1	s(d) OF THE SECUDITIES EX	CHANCEACTOR
	1934	JANT TO SECTION 13 OR 1:	o(a) OF THE SECURITIES EX	CHANGE ACT OF
	F	or the quarterly period ended Ma	arch 31, 2012	
		<u>or</u>		<b>*</b>
	TRANSITION REPORT PURSU 1934	JANT TO SECTION 13 OR 15	5(d) OF THE SECURITIES EX	CHANGE ACT OF
	For th	e transition period from	to	
		Commission file number: 00	01-11001	
		NTIER COMMUNICATIONS (act name of registrant as specific		
	Delaware			
	(State or other jurisdiction o incorporation or organization		(I.R.S. Employer	ation No.)
	3 High Ridge Park			
	Stamford, Connecticut	<u> </u>	06905	
	(Address of principal executive of	mces)	(Zip Code)	
	(Reg	(203) 614-5600 gistrant's telephone number, inclu		
	(Former name, form	$\frac{N/A}{N}$ mer address and former fiscal ye	ar, if changed since last report)	
Securi	te by check mark whether the regities Exchange Act of 1934 during such reports), and (2) has been sub	the preceding 12 months (or for	r such shorter period that the reg	
		Yes <u>X</u> No		
Interac	te by check mark whether the registive Data File required to be substantial to the such shorter period that the	nitted and posted pursuant to R	tule 405 of Regulation S-T duri	
		Yes <u>X</u> No	-	
smalle	e by check mark whether the reg reporting company. See definition 12b-2 of the Exchange Act. (Check	on of "accelerated filer," "large		
	Large accelerated filer [X] and company [ ]	Accelerated filer [ ]	Non-accelerated filer [ ]	Smaller
	g			

http://apps.shareholder.com/sec/viewerContent.aspx?companyid=AMDA-OJWDG&docid... 5/14/2012

Yes	No	X	

The number of shares outstanding of the registrant's Common Stock as of May 2, 2012 was 998,448,000.

# FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES

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#### PART I. FINANCIAL INFORMATION

#### Item 1. **Financial Statements**

#### FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES **CONSOLIDATED BALANCE SHEETS** (\$ in thousands)

		(Unaudited) arch 31, 2012	D	December 31, 2011
ASSETS				
Current assets:				
Cash and cash equivalents	\$	365,814	\$	326,094
Accounts receivable, less allowances of \$104,125 and \$107,048, respectively		525,252		585,157
Prepaid expenses		61,949		63,422
Income taxes and other current assets		264,161		264,357
Total current assets		1,217,176		1,239,030
Restricted cash		120.255		144 (00
		139,255		144,680
Property, plant and equipment, net Goodwill		7,501,149		7,547,523
Other intangibles, net		6,337,719		6,337,719
Other intaligibles, her		1,817,901		1,964,505
Total assets	•	205,050 17,218,250	\$	196,311 17,429,768
i otai assets	<u>\$</u>	17,210,230	<u> </u>	17,429,700
LIABILITIES AND EQUITY				
Current liabilities:				
Long-term debt due within one year	\$	674,746	\$	94,016
Accounts payable		327,584		519,548
Advanced billings		150,174		152,784
Accrued other taxes		72,907		64,392
Accrued interest		212,107		169,340
Other current liabilities		138,699		152,136
Total current liabilities		1,576,217		1,152,216
Deferred income taxes		2,478,924		2,458,018
Pension and other postretirement benefits		929,210		918,701
Other liabilities		219,527		225,858
Long-term debt		7,614,392		8,205,841
Zong term dest		7,014,372		0,203,041
Equity:				
Shareholders' equity of Frontier:				
Common stock, \$0.25 par value (1,750,000,000 authorized shares,				
998,512,000 and 995,128,000 outstanding, respectively, and				
1,027,986,000 issued, at March 31, 2012 and December 31, 2011)		256,997		256,997
Additional paid-in capital		4,729,338		4,773,383
Retained earnings		153,638		226,721
Accumulated other comprehensive loss, net of tax		(382,696)		(386,963)
Treasury stock		(370,016)		(415,001)
Total shareholders' equity of Frontier		4,387,261		4,455,137
Noncontrolling interest in a partnership		12,719		13,997
Total equity		4,399,980		4,469,134
Total liabilities and equity	\$	17,218,250	\$	17,429,768

The accompanying Notes are an integral part of these Consolidated Financial Statements.

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#### PART I. FINANCIAL INFORMATION (Continued)

# FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS FOR THE THREE MONTHS ENDED MARCH 31, 2012 AND 2011 (\$ in thousands, except for per-share amounts) (Unaudited)

	2012	2011
Revenue	\$ 1,268,054	\$ 1,346,697
Operating expenses: Network access expenses Other operating expenses Depreciation and amortization Integration costs Total operating expenses	115,569 551,583 357,300 35,144 1,059,596	151,284 580,340 351,257 13,223 1,096,104
Operating income	208,458	250,593
Investment income Other income, net Interest expense	2,103 3,485 164,862	3,115 6,470 167,415
Income before income taxes Income tax expense	49,184 18,694	92,763 36,567
Net income Less: Income attributable to the noncontrolling interest in a partnership Net income attributable to common shareholders of Frontier	30,490 3,722 \$ 26,768	56,196 1,485 \$ 54,711
Basic and diluted net income per common share attributable to common shareholders of Frontier	\$ 0.03	\$ 0.05

#### CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME FOR THE THREE MONTHS ENDED MARCH 31, 2012 AND 2011 (\$ in thousands) (Unaudited)

		2012		2011
Net income	\$	30,490	\$	56,196
Other comprehensive income, net of tax (see Note 15)		4,267	_	1,655
Comprehensive income		34,757		57,851
Less: Comprehensive income attributable to the noncontrolling interest in a partnership		(3,722)		(1,485)
Comprehensive income attributable to the common shareholders of Frontier	<u>\$</u>	31,035	<u>\$</u>	56,366

The accompanying Notes are an integral part of these Consolidated Financial Statements.

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# PART I. FINANCIAL INFORMATION (Continued)

#### FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF EQUITY FOR THE THREE MONTHS ENDED MARCH 31, 2011, THE NINE MONTHS ENDED DECEMBER 31, 2011 AND THE THREE MONTHS ENDED MARCH 31, 2012

(\$ and shares in thousands) (Unaudited)

			F	rontier Shareholders					
	Commo	n Stock Amount	Additional Paid-In Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Treasury S	Stock Amount	Noncontrolling Interest	Total Equity
Balance January 1, 2011 Stock plans	1,027,986	\$ 256,997	\$ 5,525,471 (17,070)	\$ 77,107	<b>\$</b> (229,549)	(34,131) 1,370	\$ (433,286) 18,591	\$ 13,003	\$ 5,209,743 1,521
Dividends on common stock Net income Other comprehensive	-	-	(186,605)	54,711	-	-	-	1,485	(186,605) 56,196
income, net of tax Distributions				-	1,655		<u>.</u>	(1,500)	1,655 (1,500)
Balance March 31, 2011 Stock plans	1,027,986	256,997	5,321,796 11,369	131,818	(227,894)	(32,761) (97)	(414,695) (306)	12,988	5,081,010 11,063
Dividends on common stock Net income Other comprehensive	-	-	(559,782)	94,903	•	-	-	6,509	(559,782) 101,412
income, net of tax Distributions	-				(159,069)			(5,500)	(159,069) (5,500)
Balance December 31, 2011 Stock plans	1,027,986	256,997	4,773,383 (44,045)	226,721	(386,963)	(32,858) 3,384	(415,001) 44,985	13,997	4,469,134 940
Dividends on common stock Net income Other comprehensive	-	-	-	(99,851) 26,768	-	-	-	3,722	(99,851) 30,490
income, net of tax Distributions	<u>-</u>	-	<u>.</u>		4,267	-		(5,000)	4,267 (5,000)
Balance March 31, 2012	1,027,986	\$ 256,997	\$ 4,729,338	\$ 153,638	(382,696)	(29,474)	\$ (370,016)	\$ 12,719	\$ 4,399,980

The accompanying Notes are an integral part of these Consolidated Financial Statements.

# PART I. FINANCIAL INFORMATION (Continued)

# FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS FOR THE THREE MONTHS ENDED MARCH 31, 2012 AND 2011 (\$ in thousands) (Unaudited)

	2012	2011
Cash flows provided by (used in) operating activities: Net income	\$ 30,490	\$ 56,196
Adjustments to reconcile net income to net cash provided by		
operating activities:	357,300	351,257
Depreciation and amortization expense	3,718	3,584
Stock based compensation expense Pension/OPEB costs	12,403	11,279
Other non-cash adjustments	1,537	(2,999)
Deferred income taxes	15,764	27,744
Change in accounts receivable	59,905	30,996
Change in accounts payable and other liabilities	(102,042)	29,469
Change in prepaid expenses, income taxes and other current assets	3,438	6,588
Net cash provided by operating activities	382,513	514,114
Cash flows provided from (used by) investing activities:		
Capital expenditures - Business operations	(208,522)	(203,534)
Capital expenditures - Integration activities	(15,731)	(5,578)
Cash transferred from escrow	5,425	3,349
Other assets purchased and distributions received, net	(5,918)	(6,556)
Net cash used by investing activities	(224,746)	(212,319)
Cash flows provided from (used by) financing activities:		
Long-term debt payments	(14,502)	(969)
Dividends paid	(99,851)	(186,605)
Repayment of customer advances for construction, distributions to noncontrolling interests and other	(3,694)	(6,102)
	(118,047)	(193,676)
Net cash used by financing activities	(110,011)	(,)
Increase in cash and cash equivalents	39,720	108,119
Cash and cash equivalents at January 1,	326,094	251,26 <u>3</u>
Cash and cash equivalents at various 1,		
Cash and cash equivalents at March 31,	\$ 365,814	\$ 359,382
Supplemental cash flow information:		
Cash paid (received) during the period for:	0 110 604	Φ 110.0 <i>/</i> 7
Interest	\$ 118,524	\$ 119,067
Income taxes (refunds)	\$ (369)	\$ 8,946

The accompanying Notes are an integral part of these Consolidated Financial Statements.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

## (1) Summary of Significant Accounting Policies:

## (a) Basis of Presentation and Use of Estimates:

Frontier Communications Corporation and its subsidiaries are referred to as "we," "us," "our," "Frontier," or the "Company" in this report. Our interim unaudited consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP) and should be read in conjunction with the consolidated financial statements and notes included in our Annual Report on Form 10-K for the year ended December 31, 2011. Certain reclassifications of balances previously reported have been made to conform to the current presentation. All significant intercompany balances and transactions have been eliminated in consolidation. These interim unaudited consolidated financial statements include all adjustments (consisting of normal recurring accruals) considered necessary, in the opinion of Frontier's management, to present fairly the results for the interim periods shown. Revenues, net income and cash flows for any interim periods are not necessarily indicative of results that may be expected for the full year. For our interim financial statements as of and for the period ended March 31, 2012, we evaluated subsequent events and transactions for potential recognition or disclosure through the date that we filed this quarterly report on Form 10-Q with the Securities and Exchange Commission (SEC).

The preparation of our interim financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect (i) the reported amounts of assets and liabilities at the date of the financial statements, (ii) the disclosure of contingent assets and liabilities, and (iii) the reported amounts of revenue and expenses during the reporting period. Actual results may differ from those estimates. Estimates and judgments are used when accounting for allowance for doubtful accounts, impairment of long-lived assets, intangible assets, depreciation and amortization, income taxes, purchase price allocations, contingencies, and pension and other postretirement benefits, among others. Certain information and footnote disclosures have been excluded and/or condensed pursuant to SEC rules and regulations.

#### (b) Revenue Recognition:

Revenue is recognized when services are provided or when products are delivered to customers. Revenue that is billed in advance includes: monthly recurring network access services, special access services and monthly recurring local line and unlimited fixed long distance bundle charges. The unearned portion of these fees is initially deferred as a component of other liabilities on our consolidated balance sheet and recognized as revenue over the period that the services are provided. Revenue that is billed in arrears includes: non-recurring network access services, switched access services, non-recurring local services and long-distance services. The earned but unbilled portion of these fees is recognized as revenue in our consolidated statements of operations and accrued in accounts receivable in the period that the services are provided. Excise taxes are recognized as a liability when billed. Installation fees and their related direct and incremental costs are initially deferred and recognized as revenue and expense over the average term of a customer relationship. We recognize as current period expense the portion of installation costs that exceeds installation fee revenue.

As required by law, the Company collects various taxes from its customers and subsequently remits these taxes to governmental authorities. Substantially all of these taxes are recorded through the consolidated balance sheet and presented on a net basis in our consolidated statements of operations. We also collect Universal Service Fund (USF) surcharges from customers (primarily federal USF) that we have recorded on a gross basis in our consolidated statements of operations and included in revenue and other operating expenses at \$29.7 million and \$28.1 million, for the three months ended March 31, 2012 and 2011, respectively.

#### (c) Goodwill and Other Intangibles:

Intangibles represent the excess of purchase price over the fair value of identifiable tangible net assets acquired. We undertake studies to determine the fair values of assets and liabilities acquired and allocate purchase prices to assets and liabilities, including property, plant and equipment, goodwill and other identifiable intangibles. We annually (during the fourth quarter) or more frequently, if appropriate, examine the carrying value of our goodwill and trade name to determine whether there are any impairment losses. We test for goodwill impairment at the "operating

segment" level, as that term is defined in U.S. GAAP. Our operating segments consist of the following regions: Central, Midwest, National, Northeast, Southeast and West. Our operating segments are aggregated into one reportable segment.

The Company amortizes finite lived intangible assets over their estimated useful lives and reviews such intangible assets at least annually to assess whether any potential impairment exists and whether factors exist that would necessitate a change in useful life and a different amortization period.

#### (2) Recent Accounting Literature:

#### Fair Value Measurements

In May 2011, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update No. 2011-04 (ASU 2011-04), "Fair Value Measurements: Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRSs" (ASC Topic 820). ASU 2011-04 changes the wording used to describe many of the requirements in U.S. GAAP for measuring fair value and for disclosing information about fair value measurements to ensure consistency between U.S. GAAP and IFRS. ASU 2011-04 also expands the disclosures for fair value measurements that are estimated using significant unobservable (Level 3) inputs. This new guidance is to be applied prospectively, and is effective for interim and annual periods beginning after December 15, 2011. The Company adopted ASU 2011-04 in the first quarter of 2012 with no impact on our financial position, results of operations or cash flows.

#### Presentation of Comprehensive Income

In June 2011, the FASB issued Accounting Standards Update No. 2011-05 (ASU 2011-05), "Comprehensive Income: Presentation of Comprehensive Income," (ASC Topic 220). ASU 2011-05 eliminates the option to report other comprehensive income and its components in the statement of changes in equity. ASU 2011-05 requires that all nonowner changes in stockholders' equity be presented in either a single continuous statement of comprehensive income or in two separate but consecutive statements. This new guidance is to be applied retrospectively, and is effective for interim and annual periods beginning after December 15, 2011. In December 2011, the FASB issued ASU No. 2011-12 that defers the effective date for amendments to the presentation of reclassifications of items out of accumulated other comprehensive income in ASU 2011-05. The Company adopted ASU 2011-05 in the first quarter of 2012 with no impact on our financial position, results of operations or cash flows.

#### (3) The Transaction:

On July 1, 2010, we acquired the defined assets and liabilities of the local exchange business and related landline activities of Verizon Communications Inc. (Verizon) in Arizona, Idaho, Illinois, Indiana, Michigan, Nevada, North Carolina, Ohio, Oregon, South Carolina, Washington, West Virginia and Wisconsin and in portions of California bordering Arizona, Nevada and Oregon (collectively, the Territories), including Internet access and long distance services and broadband video provided to designated customers in the Territories (the Acquired Business). Frontier was considered the acquirer of the Acquired Business for accounting purposes.

We have accounted for our acquisition of approximately 4.0 million access lines from Verizon (the Transaction) using the guidance included in Accounting Standards Codification (ASC) Topic 805. We incurred approximately \$35.1 million and \$13.2 million of integration related costs in connection with the Transaction during the three months ended March 31, 2012 and 2011, respectively. Such costs are required to be expensed as incurred and are reflected in "Integration costs" in our consolidated statements of operations.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

# (4) Accounts Receivable:

The components of accounts receivable, net are as follows:

(a) : (1	Marc	ch 31, 2012	Decemb	per 31, 2011
(\$ in thousands)  Retail and Wholesale	\$	575,474 53,903	\$	639,842 52,363 (107,048)
Other Less: Allowance for doubtful accounts Accounts receivable, net	\$	(104,125) 525,252	\$	585,157

Retail and wholesale accounts receivable and the allowance for doubtful accounts are presented net of a fair value adjustment of \$9.8 million at December 31, 2011. As of March 31, 2012, no further fair value adjustment is required. We maintain an allowance for estimated bad debts based on our estimate of our ability to collect accounts receivable. Bad debt expense, which is recorded as a reduction to revenue, was \$16.6 million and \$28.3 million for the three months ended March 31, 2012 and 2011, respectively.

Amounts for retail and wholesale accounts receivable as of December 31, 2011 have been revised to conform to the current presentation, reflecting a reduction of \$31.0 million for customer volume discounts with a right of offset to the customer's accounts receivable. There was a similar reduction to other current liabilities in the balance sheet.

# (5) Property, Plant and Equipment:

Property, plant and equipment is as follows:

(P in thousands)	Ma	rch 31, 2012	Decem	ber 31, 2011
(\$ in thousands)  Property, plant and equipment Less: Accumulated depreciation Property, plant and equipment, net	\$ <u>\$</u>	13,779,230 (6,278,081) 7,501,149	\$ <u>\$</u>	13,638,136 (6,090,613) 7,547,523

Depreciation expense is principally based on the composite group method. Depreciation expense was \$210.3 million and \$219.1 million for the three months ended March 31, 2012 and 2011, respectively. As a result of an independent study of the estimated remaining useful lives of our plant assets, we adopted new estimated remaining useful lives for certain plant assets as of October 1, 2011.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

## (6) Goodwill and Other Intangibles:

The components of goodwill and other intangibles are as follows:

(\$ in thousands)	Ma	rch 31, 2012	Dece	mber 31, 2011
Goodwill:	\$	6,337,719	<u>\$</u>	6,337,719
Other Intangibles: Customer base Software licenses	\$	2,697,763 105,019 135,285	\$	2,697,413 105,019 135,285
Trade name and license Other intangibles Less: Accumulated amortization Total other intangibles, net	\$	2,938,067 (1,120,166) 1,817,901	\$	2,937,717 (973,212) 1,964,505

Amortization expense was \$147.0 million and \$132.2 million for the three months ended March 31, 2012 and 2011, respectively. Amortization expense for the three months ended March 31, 2012 and 2011 included \$136.5 million and \$118.1 million, respectively, for intangible assets (primarily customer base) that were acquired in the Transaction based on a fair value of \$2.5 billion and a useful life of nine years for the residential customer base and 12 years for the business customer base, amortized on an accelerated method. Amortization expense included \$10.5 million and \$14.1 million for the three months ended March 31, 2012 and 2011, respectively, for intangible assets (customer base and trade name) that were acquired in the acquisitions of Commonwealth Telephone Enterprises, Inc., Global Valley Networks, Inc. and GVN Services.

#### Fair Value of Financial Instruments:

The following table summarizes the carrying amounts and estimated fair values for long-term debt at March 31, 2012 and December 31, 2011. For the other financial instruments, representing cash, accounts receivable, long-term debt due within one year, accounts payable and other current liabilities, the carrying amounts approximate fair value due to the relatively short maturities of those instruments. Other equity method investments, for which market values are not readily available, are carried at cost, which approximates fair value.

The fair value of our long-term debt is estimated based upon quoted market prices at the reporting date for those financial instruments.

(\$ in thousands)	March 31, 2012		December 31, 2011		
(\$ in inousanas)	Carrying Amount	Fair Value	Carrying Amount	Fair Value	
Long-term debt	\$ 7,614,392	\$ 7,720,171	\$ 8,205,841	\$ 7,958,873	

(8) <u>Long-Term Debt:</u>
The activity in our long-term debt from December 31, 2011 to March 31, 2012 is summarized as follows:

			nths ended 31, 2012	_	Interest Rate* at
(\$ in thousands)	December 31, 2011	Payments	New Borrowings	March 31, 2012	March 31, 2012
Rural Utilities Service Loan Contracts	\$ 10,197	\$ (127)	\$ -	\$ 10,070	6.15%
Senior Unsecured Debt	8,325,774	(14,375)	-	8,311,399	7.92%
Industrial Development Revenue Bonds	13,550	_		13,550	6.33%
TOTAL LONG-TERM DEBT	\$ 8,349,521	<u>\$ (14,502)</u>	<u> </u>	\$ 8,335,019	7.92%
Less: Debt Discount Less: Current Portion	(49,664) (94,016)			(45,881) (674,746)	
	<u>\$ 8,205,841</u>			<u>\$ 7,614,392</u>	

<sup>\*</sup> Interest rate includes amortization of debt issuance costs and debt premiums or discounts. The interest rates at March 31, 2012 represent a weighted average of multiple issuances.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Additional information regarding our Senior Unsecured Debt is as follows:

•	Marcl	h 31, 2012	December 31, 2011		31, 2011
	Principal	Interest	P	rincipal	Interest
(\$ in thousands)	Outstanding	Rate	Ou	tstanding	Rate
Senior Notes:	Φ 500.724	6.250%	\$	580,724	6.250%
Due 1/15/2013	\$ 580,724	8.250%	Φ	600,000	8.250%
Due 5/1/2014	600,000	8.230% 6.625%		300,000	6.625%
Due 3/15/2015	300,000	0.023% 7.875%		500,000	7.875%
Due 4/15/2015	500,000	*****		575,000	3.175% (Variable)
Due 10/14/2016 *	560,625	3.125% (Variable)		1,100,000	8.250%
Due 4/15/2017	1,100,000	8.250%		600,000	8.125%
Due 10/1/2018	600,000	8.125%		434,000	7.125%
Due 3/15/2019	434,000	7.125%		1,100,000	8.500%
Due 4/15/2020	1,100,000	8.500%		500,000	8.750%
Due 4/15/2022	500,000	8.750%		,	7.875%
Due 1/15/2027	345,858	7.875%		345,858	6.730%
Due 2/15/2028	200,000	6.730%		200,000	
Due 10/15/2029	50,000	8.400%		50,000	8.400%
Due 8/15/2031	945,325	9.000%		945,325	9.000%
	7,816,532			7,830,907	
<b>D</b> .1					
Debentures:	120 000	7.000%		138,000	7.000%
Due 11/1/2025	138,000	6.800%		1,739	6.800%
Due 8/15/2026	1,739	7.680%		628	7.680%
Due 10/1/2034	628	7.450%		125,000	7.450%
Due 7/1/2035	125,000			193,500	7.050%
Due 10/1/2046	193,500	7.050%			7.03076
	458,867			458,867	
Subsidiary Senior				26,000	0.0500/
Notes due 12/1/2012	36,000	8.050%		36,000	8.050%
Total	\$ 8,311,399	7.92%		8,325,774	7.93%

<sup>\*</sup> Represents borrowings under the Credit Agreement with CoBank, as discussed below.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

T he Company has a credit agreement (the "Credit Agreement") with CoBank, ACB, as administrative agent, lead arranger and a lender, and the other lenders party thereto for a \$575.0 million senior unsecured term loan facility with a final maturity of October 14, 2016. The entire facility was drawn upon execution of the Credit Agreement in October 2011. Repayment of the outstanding principal balance is made in quarterly installments in the amount of \$14,375,000, which commenced on March 31, 2012, with the remaining outstanding principal balance to be repaid on the final maturity date. Borrowings under the Credit Agreement bear interest based on the margins over the Base Rate (as defined in the Credit Agreement) or LIBOR, at the election of the Company. Interest rate margins under the facility (ranging from 0.875% to 2.875% for Base Rate borrowings and 1.875% to 3.875% for LIBOR borrowings) are subject to adjustments based on the Total Leverage Ratio of the Company, as such term is defined in the Credit Agreement. The initial pricing on this facility is LIBOR plus 2.875% through September 30, 2012. The maximum permitted leverage ratio is 4.5 times.

We have a \$750.0 million revolving credit facility. As of March 31, 2012, we had not made any borrowings utilizing this facility. The terms of the credit facility are set forth in the Revolving Credit Agreement, dated as of March 23, 2010, among the Company, the Lenders party thereto, and JPMorgan Chase Bank, N.A., as Administrative Agent (the Revolving Credit Agreement). Associated facility fees under the credit facility will vary from time to time depending on the Company's credit rating (as defined in the Revolving Credit Agreement) and were 0.625% per annum as of March 31, 2012. The credit facility is scheduled to terminate on January 1, 2014. During the term of the credit facility, the Company may borrow, repay and reborrow funds, and may obtain letters of credit, subject to customary borrowing conditions. Loans under the credit facility will bear interest based on the alternate base rate or the adjusted LIBOR rate (each as determined in the Revolving Credit Agreement), at the Company's election, plus a margin specified in the Revolving Credit Agreement based on the Company's credit rating. Letters of credit issued under the credit facility will also be subject to fees that vary depending on the Company's credit rating. The credit facility will be available for general corporate purposes but may not be used to fund dividend payments.

We also have a \$100.0 million unsecured letter of credit facility. The terms of the letter of credit facility are set forth in a Credit Agreement, dated as of September 8, 2010, among the Company, the Lenders party thereto, and Deutsche Bank AG, New York Branch (the Bank), as Administrative Agent and Issuing Bank (the Letter of Credit Agreement). An initial letter of credit for \$190.0 million was issued to the West Virginia Public Service Commission to guarantee certain of our capital investment commitments in West Virginia in connection with the Transaction. The initial commitments under the Letter of Credit Agreement expired on September 20, 2011, with the Bank exercising its option to extend \$100.0 million of the commitments to September 20, 2012. The Company is required to pay an annual facility fee on the available commitment, regardless of usage. The covenants binding on the Company under the terms of the Letter of Credit Agreement are substantially similar to those in the Company's other credit facilities, including limitations on liens, substantial asset sales and mergers, subject to customary exceptions and thresholds.

As of March 31, 2012, we were in compliance with all of our debt and credit facility financial covenants.

Our principal payments for the next five years are as follows as of March 31, 2012:

(\$ in thousands)	Principal Payments		
2012 (remaining nine months)	\$ 79,514		
2013	\$ 638,767		
2014	\$ 658,017		
2015	\$ 858,049		
2016	\$ 345,466		
2017	\$ 1,100,501		

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

#### (9) Income Taxes:

The following is a reconciliation of the provision for income taxes computed at federal statutory rates to the effective rates:

	For the three m March	
	2012	2011
Consolidated tax provision at federal statutory rate	35.0%	35.0%
State income tax provisions, net of federal income tax benefit	3.6 (0.6)	3.8 0.6
All other, net Effective tax rate	38.0%	39.4%

Income taxes for the three months ended March 31, 2011 includes the impact of a \$1.1 million charge resulting from increases in certain state income tax rates.

The amount of our uncertain tax positions whose statute of limitations are expected to expire during the next twelve months and which would affect our effective tax rate is \$8.4 million as of March 31, 2012.

# (10) Net Income Per Common Share:

The reconciliation of the net income per common share calculation is as follows:

	For the three n March	
(\$ and shares in thousands, except per share amounts)	2012	2011
Net income used for basic and diluted earnings  per common share:  Net income attributable to common shareholders of Frontier  Less: Dividends paid on unvested restricted stock awards	\$ 26,768 (737	\$ 54,711 (966)
Total basic and diluted net income attributable to common shareholders of Frontier	\$ 26,031	\$ 53,745
Basic earnings per common share: Total weighted average shares and unvested restricted stock awards outstanding - basic Less: Weighted average unvested restricted stock awards Total weighted average shares outstanding - basic	995,897 (7,024 988,873	(4,798)
Net income per share attributable to common shareholders of Frontier	\$ 0.03	\$ 0.05
Diluted earnings per common share: Total weighted average shares outstanding - basic Effect of dilutive shares Effect of dilutive stock units Total weighted average shares outstanding - diluted	988,873 12 622 989,508	1,213
Net income per share attributable to common shareholders of Frontier	\$ 0.00	\$ 0.05

For the three months ended March 31, 2012 and 2011, options to purchase 895,000 shares (at exercise prices ranging from \$8.19 to \$14.15) and 1,115,000 shares (at exercise prices ranging from \$10.44 to \$14.15), respectively, issuable under employee compensation plans were excluded from the computation of diluted earnings per share (EPS) for those periods because the exercise prices were greater than the average market price of our common stock and, therefore, the effect would be antidilutive. In calculating diluted EPS, we apply the treasury stock method and include future unearned compensation as part of the assumed proceeds.

In addition, for the three months ended March 31, 2012 and 2011, we have deducted the impact of dividends paid on unvested restricted stock awards from net income attributable to common shareholders of Frontier.

At March 31, 2012 and 2011, we had 623,121 and 473,940 stock units, respectively, issued under our Non-Employee Directors' Deferred Fee Equity Plan (Deferred Fee Plan) and the Non-Employee Directors' Equity Incentive Plan (Directors' Equity Plan).

#### (11) Stock Plans:

At March 31, 2012, we had five stock-based compensation plans under which grants were made and awards remained outstanding. No further awards may be granted under three of the plans: the 1996 Equity Incentive Plan, the Amended and Restated 2000 Equity Incentive Plan (collectively, together with the 2009 Equity Incentive Plan, the EIP) and the Deferred Fee Plan. At March 31, 2012, there were 12,540,761 shares authorized for grant under these plans and 3,274,997 shares available for grant under two of the plans.

#### Performance Shares

On February 15, 2012, the Company's Compensation Committee, in consultation with the other non-management directors of the Company's Board of Directors and the Committee's independent executive compensation consultant, adopted the new Frontier Long-Term Incentive Plan (the "LTIP"). LTIP awards will be granted in the form of performance shares. The LTIP is offered under the Company's 2009 Equity Incentive Plan and participants consist of senior vice presidents and above. The LTIP awards have performance, market and time-vesting conditions.

Beginning in 2012, during the first 90 days of a three-year performance period (a "Measurement Period"), a target number of performance shares are awarded to each LTIP participant with respect to the Measurement Period. The performance metrics under the LTIP are (1) annual targets for operating cash flow based on a goal set during the first 90 days of each year in the three-year Measurement Period and (2) an overall performance "modifier" set during the first 90 days of the Measurement Period, based on the Company's total return to stockholders (i.e., Total Shareholder Return or "TSR") relative to the Diversified Telecommunications Services Group (GICS Code 501010) for the three-year Measurement Period. LTIP awards will be paid out in the form of common stock shortly following the end of the threeyear Measurement Period. Operating cash flow performance will be determined at the end of each year and the annual results will be averaged at the end of the three-year Measurement Period to determine the preliminary number of shares earned under the LTIP award.

On February 15, 2012, the Compensation Committee granted 930,020 performance shares under the LTIP for the 2012-2014 Measurement Period and set the operating cash flow performance goal for the first year in that Measurement Period and the TSR modifier for the three-year Measurement Period. Actual amounts earned will be subject to increase or decrease (including forfeiture of the entire award). An executive must maintain a satisfactory performance rating during the Measurement Period and must be employed by the Company at the end of the three-year Measurement Period in order for the award to vest. The Compensation Committee will determine the number of shares earned for the 2012-2014 Measurement Period in February 2015.

#### Restricted Stock

The following summary presents information regarding unvested restricted stock as of March 31, 2012 and changes during the three months then ended with regard to restricted stock under the EIP:

	Number of Shares	A: Gr	eighted verage ant Date ir Value	 Aggregate Fair Value
Balance at January 1, 2012	4,847,000	\$	8.40	\$ 24,962,000
Restricted stock granted	3,667,000	\$	4.22	\$ 15,291,000
Restricted stock vested	(1,131,000)	\$	9.04	\$ 4,716,000
Restricted stock forfeited	(13,000)	\$	7.64	
Balance at March 31, 2012	7,370,000	\$	6.23	\$ 30,732,000

For purposes of determining compensation expense, the fair value of each restricted stock grant is estimated based on the average of the high and low market price of a share of our common stock on the date of grant. Total remaining unrecognized compensation cost associated with unvested restricted stock awards at March 31, 2012 was \$37.3 million and the weighted average period over which this cost is expected to be recognized is approximately two years.

Shares granted during the first three months of 2011 totaled 1,679,000. The total fair value of shares granted and vested during the three months ended March 31, 2011 was approximately \$13.8 million and \$7.5 million, respectively. The total fair value of unvested restricted stock at March 31, 2011 was \$42.4 million. The weighted average grant date fair value of restricted shares granted during the three months ended March 31, 2011 was \$9.40.

#### Stock Options

The following summary presents information regarding outstanding stock options as of March 31, 2012 and changes during the three months then ended with regard to options under the EIP:

	Shares Subject to Option	A Op	eighted lverage tion Price er Share	Weighted Average Remaining Life in Years	ggregate Intrinsic Value
Balance at January 1, 2012	895,000	\$	9.94	1.3	\$ -
Options granted	-	\$	-	-	
Options exercised	-	\$	-	-	\$ -
Options canceled, forfeited or lapsed	<u>-</u>	\$	-	-	
Balance at March 31, 2012	895,000	\$	9.94	1.1	\$ -
Exercisable at March 31, 2012	895,000	\$	9.94	1.1	\$ -

There were no options granted during the first three months of 2011. Cash received upon the exercise of options during the first three months of 2011 was \$0.1 million. The intrinsic value of the stock options outstanding and exercisable at March 31, 2011 was \$11,000.

#### (12) Segment Information:

We operate in one reportable segment. Frontier provides both regulated and unregulated voice, data and video services to residential, business and wholesale customers and is typically the incumbent provider in its service areas.

As permitted by U.S. GAAP, we have utilized the aggregation criteria to combine our operating segments because all of our Frontier properties share similar economic characteristics, in that they provide the same products and services to similar customers using comparable technologies in all of the states in which we operate. The regulatory structure is generally similar. Differences in the regulatory regime of a particular state do not materially impact the economic characteristics or operating results of a particular property.

### (13) Investment Income:

The components of investment income are as follows:

	For the three mo	onths ended March
(\$ in thousands)	2012	2011
Interest and dividend income Investment gain	\$ 2,623 (520	552
Equity earnings (loss)  Total investment income	\$ 2,103	· · · · · · · · · · · · · · · · · · ·

#### (14) Other Income, Net:

The components of other income, net are as follows:

	For th	three mon	led March
(\$ in thousands)		2012	 2011
Gain on expiration/settlement of customer advances All other, net	\$	3,463 22	\$ 6,337 133
Total other income, net	\$	3,485	\$ 6,470

#### (15) Comprehensive Income:

Comprehensive income consists of net income and other gains and losses affecting shareholders' investment and pension/OPEB liabilities that, under U.S. GAAP, are excluded from net income.

The components of accumulated other comprehensive loss, net of tax are as follows:

(\$ in thousands)	March	31, 2012	De	2011
Pension costs Postretirement costs Deferred taxes on pension and OPEB costs All other	\$ <u>\$</u>	567,427 42,403 (227,283) 149 382,696	\$	575,163 41,811 (230,161) 150 386,963

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Our other comprehensive income for the three months ended March 31, 2012 and 2011 is as follows:

Before-Tax Amount	Tax Expense/	Net-of-Tax	
Amount	(Benefit)	Amount	
\$ 7,145	-,	\$ 4,267 \$ 4,267	
2011			
Before-Tax Amount	Tax Expense/ (Benefit)	Net-of-Tax Amount	
\$ 3,334 (750) \$ 2,584	\$ 1,199 (270) \$ 929	\$ 2,135 (480) \$ 1,655	
	\$ 7,145 Before-Tax Amount \$ 3,334 (750)	\$\frac{7,145}{\$} \frac{2,878}{\$} \\ \tag{2011} \text{Before-Tax Amount (Benefit)}  \$\frac{3,334}{(750)} \frac{1,199}{(270)}	

#### (16) Retirement Plans:

The following tables provide the components of net periodic benefit cost:

		Pension Benefits  For the three months end March 31,		
		2012 201		2011
(\$ in thousands)  Components of net periodic pension benefit cost  Service cost	\$	10,492 19,658	\$	9,615 21,172
Interest cost on projected benefit obligation		(24,089)		(25,589)
Expected return on plan assets Amortization of prior service cost /(credit)		(50)		(50)
Amortization of prior service convenedaty  Amortization of unrecognized loss		<u>7,787</u>		4,435
Net periodic pension benefit cost	\$	13,798	\$	9,583
	Othe	the three i	nsior mont	ths ended
		2012		2011
(\$ in thousands)  Components of net periodic postretirement benefit cost				
Service cost	\$	2,555	\$	4,228
Interest cost on projected benefit obligation		4,460		6,328
Expected return on plan assets		(55) (2,503)		(82) (2,550)
Amortization of prior service cost/(credit) Amortization of unrecognized loss		1,911		1,499
Timortization of univergitzed 1999				

Net periodic postretirement benefit cost

\$ 6,368 \$ 9,423

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During the first three months of 2012 and 2011, we capitalized \$4.2 million and \$3.1 million, respectively, of pension and OPEB expense into the cost of our capital expenditures, as the costs relate to our engineering and plant construction activities. Based on current assumptions and plan asset values, we estimate that our 2012 pension and OPEB expenses will be between \$75 million and \$85 million before amounts capitalized into the cost of capital expenditures (they were \$58.3 million in 2011 before amounts capitalized into the cost of capital expenditures). We expect to make net contributions to our pension plan of approximately \$60 million in 2012. No contributions were made to our pension plan during the first three months of 2012.

In connection with the completion of the Transaction on July 1, 2010, certain employees were transferred from various Verizon pension plans into 12 pension plans that were then merged with the Frontier Communications Pension Plan (the Plan) effective August 31, 2010. Assets of \$438.8 million were transferred into the Plan during the second half of 2010 and assets of \$106.9 million were transferred into the Plan in August 2011. Additionally, \$18.7 million of assets were transferred into the Plan during the first quarter of 2012. The Plan has a receivable of \$47.5 million as of March 31, 2012 that will be settled by the transfer of assets in 2012.

The Plan's assets have increased from \$1,258.0 million at December 31, 2011 to \$1,315.5 million at March 31, 2012, an increase of \$57.5 million, or 5%. This increase is a result of \$83.5 million of positive investment returns less benefit payments of \$26.0 million during the first three months of 2012.

#### (17) Commitments and Contingencies:

We anticipate total capital expenditures for business operations of approximately \$725 million to \$775 million for 2012. Although we from time to time make short-term purchasing commitments to vendors with respect to these expenditures, we generally do not enter into firm, written contracts for such activities.

In connection with the Transaction, the Company has undertaken activities to plan and implement network and systems conversions as well as other initiatives to integrate the operations and reduce costs. In the fourth quarter of 2011, the Company converted all of the remaining 13 states of the Acquired Business onto the Company's legacy financial and human resources systems, and converted the operating systems in four states of the Acquired Business to our legacy systems. In the first quarter of 2012, the Company successfully converted the operating systems in the remaining nine states of the Acquired Business to our legacy systems. Therefore, as of March 31, 2012, the Company has completed its network and systems integration into one platform. While these conversions are complete, the Company continues to simplify its processes, eliminate redundancies and further reduce its cost structure while improving its customer service capabilities. The Company incurred \$35.1 million of operating expenses for integration costs and \$15.7 million in capital expenditures related to integration activities during the first three months of 2012. For the full year of 2012, the Company currently expects to incur operating expenses and capital expenditures of approximately \$80 million and \$40 million, respectively, related to completing its integration and cost savings initiatives.

In addition, the Federal Communications Commission (FCC) and certain state regulatory commissions, in connection with granting their approvals of the Transaction, specified certain capital expenditure and operating requirements for the acquired Territories for specified periods of time post-closing. These requirements focus primarily on certain capital investment commitments to expand broadband availability to at least 85% of the households throughout the acquired Territories with minimum download speeds of 3 megabits per second (Mbps) by the end of 2013 and 4 Mbps by the end of 2015. As of March 31, 2012, we had expanded broadband availability in excess of 1 Mbps to 81% of the households throughout the acquired Territories, in excess of 3 Mbps to 77% of the households throughout the acquired Territories, and in excess of 4 Mbps to 67% of the households throughout the acquired Territories.

To satisfy all or part of certain capital investment commitments to three state regulatory commissions, we placed an aggregate amount of \$115.0 million in cash into escrow accounts and obtained a letter of credit for \$190 million in 2010. Another \$72.4 million of cash in an escrow account (with a cash balance of \$62.9 million and an associated liability of \$6.4 million as of March 31, 2012 that is reflected in Other liabilities) was acquired in connection with the Transaction to be used for service quality initiatives in the state of West Virginia. As of March 31, 2012, the Company had a restricted cash balance in these escrow accounts in the aggregate amount of \$139.3 million. As of March 31, 2012, \$48.4 million had been released from escrow. In addition, as of March 31, 2012, the letter of credit had been reduced to \$100.0 million. The aggregate amount of these escrow accounts and the letter of credit has decreased and will continue to decrease over time as Frontier makes the required capital expenditures in the respective states.

We are party to various legal proceedings arising in the normal course of our business covering a wide range of matters or types of claims including, but not limited to, general contract, rights of access, tax, consumer protection, trademark and patent infringement, employment, regulatory and tort. Litigation is subject to uncertainty and the outcome of individual matters is not predictable. However, we believe that the ultimate resolution of all such matters, after considering insurance coverage or other indemnities to which Frontier is entitled, will not have a material adverse effect on our financial position, results of operations, or our cash flows.

We sold all of our utility businesses as of April 1, 2004. However, we have retained a potential payment obligation associated with our previous electric utility activities in the State of Vermont. The Vermont Joint Owners (VJO), a consortium of 14 Vermont utilities, including us, entered into a purchase power agreement with Hydro-Quebec in 1987. The agreement contains "step-up" provisions that state that if any VJO member defaults on its purchase obligation under the contract to purchase power from Hydro-Quebec, then the other VJO participants will assume responsibility for the defaulting party's share on a pro-rata basis. Our pro-rata share of the purchase power obligation is 10%. If any member of the VJO defaults on its obligations under the Hydro-Quebec agreement, then the remaining members of the VJO, including us, may be required to pay for a substantially larger share of the VJO's total purchase power obligation for the remainder of the agreement (which runs through 2015). U.S. GAAP rules require that we disclose "the maximum potential amount of future payments (undiscounted) the guarantor could be required to make under the guarantee." U.S. GAAP rules also state that we must make such disclosure "... even if the likelihood of the guarantor's having to make any payments under the guarantee is remote..." As noted above, our obligation only arises as a result of default by another VJO member, such as upon bankruptcy. Therefore, to satisfy the "maximum potential amount" disclosure requirement we must assume that all members of the VJO simultaneously default, an unlikely scenario given that all VJO members are regulated utility providers with regulated cost recovery. Despite the remote chance that such an event could occur, or that the State of Vermont could or would allow such an event, assuming that all the members of the VJO defaulted on January 1, 2012 and remained in default for the duration of the contract (another 4 years), we estimate that our undiscounted purchase obligation for 2012 through 2015 would be approximately \$316.1 million. In such a scenario, the Company would then own the power and could seek to recover its costs. We would do this by seeking to recover our costs from the defaulting members and/or reselling the power to other utility providers or the northeast power grid. There is an active market for the sale of power. We could potentially lose money if we were unable to sell the power at cost. We caution that we cannot predict with any degree of certainty any potential outcome.

#### Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

#### Forward-Looking Statements

This quarterly report on Form 10-Q contains forward-looking statements that are subject to risks and uncertainties that could cause actual results to differ materially from those expressed or implied in the statements. Statements that are not historical facts are forward-looking statements made pursuant to the safe harbor provisions of The Private Securities Litigation Reform Act of 1995. Words such as "believe," "anticipate," "expect" and similar expressions are intended to identify forward-looking statements. Forward-looking statements (including oral representations) are only predictions or statements of current plans, which we review continuously. Forward-looking statements may differ from actual future results due to, but not limited to, and our future results may be materially affected by, potential risks or uncertainties. You should understand that it is not possible to predict or identify all potential risks or uncertainties. We note the following as a partial list:

- The risk that the growth opportunities from the Transaction may not be fully realized or may take longer to realize than expected;
- The effects of greater than anticipated competition requiring new pricing, marketing strategies or new product or service offerings and the risk that we will not respond on a timely or profitable basis;
- Reductions in the number of our access lines that cannot be offset by increases in broadband subscribers and sales of other products and services;
- The effects of competition from cable, wireless and other wireline carriers;
- Our ability to maintain relationships with customers, employees or suppliers;
- The effects of ongoing changes in the regulation of the communications industry as a result of federal and state legislation and regulation, or changes in the enforcement or interpretation of such legislation and regulation;
- The effects of any unfavorable outcome with respect to any current or future legal, governmental or regulatory proceedings, audits or disputes;
- The effects of changes in the availability of federal and state universal funding to us and our competitors;
- Our ability to adjust successfully to changes in the communications industry and to implement strategies for growth;
- Continued reductions in switched access revenues as a result of regulation, competition or technology substitutions;
- Our ability to effectively manage service quality in our territories and meet mandated service quality metrics;
- Our ability to successfully introduce new product offerings, including our ability to offer bundled service packages on terms that are both profitable to us and attractive to customers;
- Changes in accounting policies or practices adopted voluntarily or as required by generally accepted accounting principles or regulations;
- Our ability to effectively manage our operations, operating expenses and capital expenditures, and to repay, reduce or refinance our debt;
- The effects of changes in both general and local economic conditions on the markets that we serve, which can affect

demand for our products and services, customer purchasing decisions, collectability of revenues and required levels of capital expenditures related to new construction of residences and businesses;

- The effects of technological changes and competition on our capital expenditures and product and service offerings, including the lack of assurance that our network improvements will be sufficient to meet or exceed the capabilities and quality of competing networks;
- The effects of increased medical and pension expenses and related funding requirements;
- Changes in income tax rates, tax laws, regulations or rulings, or federal or state tax assessments;
- The effects of state regulatory cash management practices that could limit our ability to transfer cash among our subsidiaries or dividend funds up to the parent company;
- Our ability to successfully renegotiate union contracts in 2012 and thereafter;
- Changes in pension plan assumptions and/or the value of our pension plan assets, which would require us to make increased contributions to the pension plan in 2013 and beyond;
- The effects of customer bankruptcies and home foreclosures, which could result in difficulty in collection of revenues and loss of customers;
- Adverse changes in the credit markets or in the ratings given to our debt securities by nationally accredited ratings
  organizations, which could limit or restrict the availability, or increase the cost, of financing;
- Limitations on the amount of capital stock that we can issue to make acquisitions or to raise additional capital until July 2012;
- Our indemnity obligation to Verizon for taxes which may be imposed upon them as a result of changes in ownership of our stock may discourage, delay or prevent a third party from acquiring control of us during the two-year period ending July 2012 in a transaction that stockholders might consider favorable;
- Our ability to pay dividends on our common shares, which may be affected by our cash flow from operations, amount of capital expenditures, debt service requirements, cash paid for income taxes and liquidity; and
- The effects of severe weather events such as hurricanes, tornadoes, ice storms or other natural or man-made disasters.

Any of the foregoing events, or other events, could cause financial information to vary from management's forward-looking statements included in this report. You should consider these important factors, in evaluating any statement in this report on Form 10-Q or otherwise made by us or on our behalf. The following information is unaudited and should be read in conjunction with the consolidated financial statements and related notes included in this report. We have no obligation to update or revise these forward-looking statements and do not undertake to do so.

Investors should also be aware that while we do, at various times, communicate with securities analysts, it is against our policy to disclose to them selectively any material non-public information or other confidential information. Accordingly, investors should not assume that we agree with any statement or report issued by an analyst irrespective of the content of the statement or report. To the extent that reports issued by securities analysts contain any projections, forecasts or opinions, such reports are not our responsibility.

#### Overview

See Note 3 of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this report for a discussion of the Transaction.

As a result of the Transaction, the Company is the nation's largest communications services provider focused on rural areas and small and medium-sized towns and cities, operating in 27 states, and the nation's fourth largest Incumbent Local Exchange Carrier (ILEC), with approximately 5.2 million access lines, 1.8 million broadband connections and 15,500 employees as of March 31, 2012.

# Expected Cost Savings Resulting from the Transaction

Based on current estimates and assumptions, we expect to achieve cost savings as a result of the Transaction, principally (1) by leveraging the scalability of our existing corporate administrative functions, information technology and network systems to cover certain former Acquired Business functions and systems, (2) by in-sourcing certain functions formerly provided by third-party service providers to the Acquired Business and (3) by achieving improved efficiencies and more favorable rates with third-party vendors.

We estimate that our annualized cost savings will reach approximately \$650 million by the end of 2012. Our first quarter 2012 savings from our targeted initiatives list (which includes, but is not limited to, network cost savings, contractor reductions, cancellation or reduction of vendor services, benefit changes and real estate savings) was approximately \$13 million and combined with the savings achieved in 2011 of \$156 million, or \$248 million on an annualized basis, and the savings achieved in 2010 of approximately \$152 million, or \$304 million on an annualized basis, equates to an annualized cost savings run rate of approximately \$604 million as of the end of the first quarter of 2012.

The foregoing future cost savings are based on our estimates and assumptions that, although we consider them reasonable, are inherently uncertain. Significant business, economic, competitive and regulatory uncertainties and contingencies, all of which are difficult to predict and many of which are beyond our control, may affect these expected cost savings. See "Forward Looking Statements" above. As a result, there can be no assurance that these or any other future cost savings or synergies will actually be realized.

#### Regulatory Developments

On November 18, 2011, the FCC released a Report and Order and Further Notice of Proposed Rulemaking on the subject of Universal Service Fund and intercarrier compensation reform (USF/ICC Report & Order). The FCC's USF/ICC Report & Order changes how federal subsidies will be calculated and disbursed, with this change being phased in beginning in 2012. These changes will transition the federal Universal Service High-Cost Fund, which supports voice services in high-cost areas, to the Connect America Fund (CAF), which will support broadband deployment in high-cost areas. CAF Phase I, implemented in 2012, provides for ongoing support for price cap carriers to be capped at the 2011 amount. In addition, the FCC in CAF Phase I is making available for price cap ILECs an additional \$300 million in incremental high cost broadband support to be used for broadband deployment to unserved areas. Frontier is eligible to receive approximately \$72 million of the total \$300 million CAF Phase I interim support. The USF/ICC Report and Order requires carriers receiving the CAF Phase I interim support to deploy broadband to locations that are currently unserved, within 3 years of receipt of the funds, based on an FCC formula that utilizes the National Broadband Map and includes carrier certification requirements. By July 24, 2012, Frontier will need to notify the FCC and appropriate state commissions of its intent to accept those funds and identify the unserved locations to be served by the funds. The \$72 million in incremental CAF Phase I support is expected to be accounted for as Contributions in Aid of Construction.

The FCC's USF/ICC Report & Order also make changes to Intercarrier Compensation. Intercarrier Compensation, which is the payment framework that governs how carriers compensate each other for the exchange of traffic, will transition over a number of years beginning in mid-2012 to a near zero rate for terminating traffic by 2017. Carriers will be able to recover a portion of those revenues through end user rates and other replacement support mechanisms. Effective December 29, 2011, the USF/ICC Report & Order required providers to pay interstate access rates for the termination of VoIP toll traffic. On April 25, 2012, the FCC, in an Order on Reconsideration, specified that changes to originating access rates for VoIP traffic will not be implemented until July 2014. The USF/ICC Report & Order has been challenged by certain parties in court and certain parties have also petitioned the FCC to reconsider various aspects of the USF/ICC Report & Order. Accordingly, Frontier cannot fully predict the long-term impact at this time but believes that the USF/ICC Report & Order will provide a more stable regulatory framework.

The following should be read in conjunction with Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" included in our Annual Report on Form 10-K for the year ended December 31, 2011.

## (a) Liquidity and Capital Resources

As of March 31, 2012, we had cash and cash equivalents aggregating \$365.8 million (excluding restricted cash of \$139.3 million, representing funds escrowed for future broadband expansion and service quality initiatives). Our primary source of funds continued to be cash generated from operations. For the three months ended March 31, 2012, we used cash flow from operations and cash on hand to fund all of our cash investing and financing activities, primarily capital expenditures, dividends and debt repayments.

We have a revolving credit facility with a line of credit of \$750.0 million that provides sufficient flexibility to meet our liquidity needs. As of March 31, 2012, we had not made any borrowings utilizing this facility.

At March 31, 2012, we had a working capital deficiency of \$359.0 million, which includes the classification of debt maturing in the first quarter of 2013 of \$580.7 million as a current liability. We had a working capital surplus of \$221.7 million at March 31, 2012, after excluding this debt classification as a current liability in the balance sheet. We believe our operating cash flows, existing cash balances, and existing revolving credit facility will be adequate to finance our working capital requirements, fund capital expenditures, make required debt payments, pay taxes, pay dividends to our stockholders, pay our integration costs and capital expenditures, and support our short-term and long-term operating strategies through 2012. Effective February 16, 2012, our Board of Directors set the annual cash dividend at \$0.40 per share. The Board reduced the dividend in order to strengthen our balance sheet and improve operational and financial flexibility. However, a number of factors, including but not limited to, losses of access lines, pricing pressure from increased competition, lower subsidy and switched access revenues, and the impact of the current economic environment are expected to reduce our cash generated from operations. In addition, although we believe, based on information available to us, that the financial institutions syndicated under our revolving credit facility would be able to fulfill their commitments to us, this could change in the future. As of March 31, 2012, we had approximately \$79.5 million of debt maturing during the last nine months of 2012 and approximately \$638.8 million and \$658.0 million of debt maturing in 2013 and 2014, respectively.

In addition, the FCC and certain state regulatory commissions, in connection with granting their approvals of the Transaction, specified certain capital expenditure and operating requirements for the acquired Territories for specified periods of time post-closing. These requirements focus primarily on certain capital investment commitments to expand broadband availability to at least 85% of the households throughout the acquired Territories with minimum download speeds of 3 Mbps by the end of 2013 and 4 Mbps by the end of 2015. As of March 31, 2012, we had expanded broadband availability in excess of 1 Mbps to 81% of the households throughout the acquired Territories, in excess of 3 Mbps to 77% of the households throughout the acquired Territories.

To satisfy all or part of certain capital investment commitments to three state regulatory commissions, we placed an aggregate amount of \$115.0 million in cash into escrow accounts and obtained a letter of credit for \$190.0 million in 2010. Another \$72.4 million of cash in an escrow account (with a cash balance of \$62.9 million and an associated liability of \$6.4 million as of March 31, 2012) was acquired in connection with the Transaction to be used for service quality initiatives in the state of West Virginia. As of March 31, 2012, \$48.4 million had been released from escrow. In addition, as of March 31, 2012, the letter of credit had been reduced to \$100.0 million. The aggregate amount of these escrow accounts and the letter of credit has decreased and will continue to decrease over time as Frontier makes the required capital expenditures in the respective states.

## Cash Flows provided by Operating Activities

Cash flows provided by operating activities declined \$131.6 million, or 26%, for the three months ended March 31, 2012, as compared with the prior year period. The decrease was primarily the result of large cash settlements of accounts payable due to the timing of vendor payments during the first quarter of 2012. In addition, our accounts payable balances at December

31, 2011, were unusually high due to our systems conversion and broadband build activities in the second half of 2011.

We received tax refunds of \$0.4 million during the first three months of 2012. We expect that in 2012 our cash taxes for the full year will be approximately \$25 million.

In connection with the Transaction, the Company continues to undertake a variety of activities to integrate systems and implement other initiatives. As a result of the Transaction, the Company incurred \$35.1 million of costs related to integration activities during the first three months of 2012, as compared to \$13.2 million of integration costs during the first three months of 2011. The Company estimates operating expenses related to its final integration activities in 2012 to be approximately \$80 million.

### Cash Flows used by Investing Activities

Capital Expenditures

For the three months ended March 31, 2012 and 2011, our capital expenditures were \$224.3 million (including \$15.7 million of integration—related capital expenditures) and \$209.1 million (including \$5.6 million of integration-related capital expenditures), respectively. We continue to closely scrutinize all of our capital projects, emphasize return on investment and focus our capital expenditures on areas and services that have the greatest opportunities with respect to revenue growth and cost reduction. We anticipate capital expenditures for business operations to be approximately \$725 million to \$775 million for 2012. We anticipate capital expenditures for our final integration activities in 2012 to be approximately \$40 million.

### Cash Flows used by Financing Activities

Debt Reduction

During the first three months of 2012 and 2011, we retired an aggregate principal amount of \$14.5 million and \$1.0 million, respectively, of debt consisting of \$14.4 million and \$0.7 million, respectively, of senior unsecured debt and \$0.1 million and \$0.3 million, respectively, of rural utilities service loan contracts.

We may from time to time repurchase our debt in the open market, through tender offers, exchanges of debt securities, by exercising rights to call or in privately negotiated transactions. We may also refinance existing debt or exchange existing debt for newly issued debt obligations.

Bank Financing

The Company has a credit agreement (the Credit Agreement) with CoBank, ACB, as administrative agent, lead arranger and a lender, and the other lenders party thereto for a \$575.0 million senior unsecured term loan facility with a final maturity of October 14, 2016. The entire facility was drawn upon execution of the Credit Agreement in October 2011. Repayment of the outstanding principal balance is made in quarterly installments in the amount of \$14,375,000, which commenced on March 31, 2012, with the remaining outstanding principal balance to be repaid on the final maturity date. Borrowings under the Credit Agreement bear interest based on the margins over the Base Rate (as defined in the Credit Agreement) or LIBOR, at the election of the Company. Interest rate margins under the facility (ranging from 0.875% to 2.875% for Base Rate borrowings and 1.875% to 3.875% for LIBOR borrowings) are subject to adjustments based on the Total Leverage Ratio of the Company, as such term is defined in the Credit Agreement. The initial pricing on this facility is LIBOR plus 2.875% through September 30, 2012. The maximum permitted leverage ratio is 4.5 times.

Credit Facility

We have a \$750.0 million revolving credit facility. As of March 31, 2012, we had not made any borrowings utilizing this facility. The terms of the credit facility are set forth in the Revolving Credit Agreement, dated as of March 23, 2010, among the Company, the Lenders party thereto, and JPMorgan Chase Bank, N.A., as Administrative Agent (the Revolving Credit Agreement). Associated facility fees under the credit facility will vary from time to time depending on the Company's credit rating (as defined in the Revolving Credit Agreement) and were 0.625% per annum as of March 31, 2012. The credit facility is scheduled to terminate on January 1, 2014. During the term of the credit facility, the Company may borrow, repay and reborrow funds, and may obtain letters of credit, subject to customary borrowing conditions. Loans under the credit facility will bear interest based on the alternate base rate or the adjusted LIBOR rate (each as determined in the Revolving Credit Agreement), at the Company's election, plus a margin specified in the Revolving Credit Agreement based on the Company's credit rating. Letters of credit issued under the credit facility will also be subject to fees that vary depending on the Company's credit rating. The credit facility will be available for general corporate purposes but may not be used to fund dividend payments.

### Letter of Credit Facility

We also have a \$100.0 million unsecured letter of credit facility. The terms of the letter of credit facility are set forth in a Credit Agreement, dated as of September 8, 2010, among the Company, the Lenders party thereto, and Deutsche Bank AG, New York Branch (the Bank), as Administrative Agent and Issuing Bank (the Letter of Credit Agreement). An initial letter of credit for \$190.0 million was issued to the West Virginia Public Service Commission to guarantee certain of our capital investment commitments in West Virginia in connection with the Transaction. The initial commitments under the Letter of Credit Agreement expired on September 20, 2011, with the Bank exercising its option to extend \$100.0 million of the commitments to September 20, 2012. The Company is required to pay an annual facility fee on the available commitment, regardless of usage. The covenants binding on the Company under the terms of the Letter of Credit Agreement are substantially similar to those in the Company's other credit facilities, including limitations on liens, substantial asset sales and mergers, subject to customary exceptions and thresholds.

The terms and conditions contained in our indentures, the Credit Agreement, the Revolving Credit Agreement and the Letter of Credit Agreement include the timely payment of principal and interest when due, the maintenance of our corporate existence, keeping proper books and records in accordance with U.S. GAAP, restrictions on the incurrence of liens on our assets, and restrictions on asset sales and transfers, mergers and other changes in corporate control. We are not subject to restrictions on the payment of dividends either by contract, rule or regulation, other than that imposed by the General Corporation Law of the State of Delaware. However, we would be restricted under the Credit Agreement, the Revolving Credit Agreement and the Letter of Credit Agreement from declaring dividends if an event of default occurred and was continuing at the time or would result from the dividend declaration.

The Credit Agreement and the Revolving Credit Agreement each contain a maximum leverage ratio covenant. Under those covenants, we are required to maintain a ratio of (i) total indebtedness minus cash and cash equivalents (including restricted cash) in excess of \$50.0 million to (ii) consolidated adjusted EBITDA (as defined in the agreements) over the last four quarters no greater than 4.50 to 1. At March 31, 2012, the ratio of our net debt to adjusted operating cash flow (leverage ratio) was 3.17 times.

The Credit Agreement, the Revolving Credit Agreement, the Letter of Credit Agreement and certain indentures for our senior unsecured debt obligations limit our ability to create liens or merge or consolidate with other companies and our subsidiaries' ability to borrow funds, subject to important exceptions and qualifications.

As of March 31, 2012, we were in compliance with all of our debt and credit facility covenants.

We intend to pay regular quarterly dividends. Effective February 16, 2012, our Board of Directors has set the annual cash dividend rate at \$0.40 per share. Our ability to fund a regular quarterly dividend will be impacted by our ability to generate cash from operations. The declarations and payment of future dividends will be at the discretion of our Board of Directors, and will depend upon many factors, including our financial condition, results of operations, growth prospects, funding requirements, applicable law, restrictions in agreements governing our indebtedness and other factors our Board of Directors deem relevant.

### Off-Balance Sheet Arrangements

We do not maintain any off-balance sheet arrangements, transactions, obligations or other relationships with unconsolidated entities that would be expected to have a material current or future effect upon our financial statements.

### Critical Accounting Policies and Estimates

We review all significant estimates affecting our consolidated financial statements on a recurring basis and record the effect of any necessary adjustment prior to their publication. Uncertainties with respect to such estimates and assumptions are inherent in the preparation of financial statements; accordingly, it is possible that actual results could differ from those estimates and changes to estimates could occur in the near term. The preparation of our financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, the disclosure of contingent assets and liabilities, and the reported amounts of revenue and expenses during the reporting period. Estimates and judgments are used when accounting for allowance for doubtful accounts, impairment of long-lived assets, impairment of intangible assets, depreciation and amortization, pension and other postretirement benefits, income taxes, contingencies and purchase price allocations, among others.

The Company monitors relevant circumstances, including general economic conditions, enterprise value EBITDA multiples for rural ILEC properties, the Company's overall financial performance and the market prices for the Company's common stock, and the potential that changes in such circumstances might have on the valuation of the Company's intangible assets. If our intangible assets are determined to be impaired in the future, we may be required to record a non-cash charge to earnings during the period in which the impairment is determined.

Management has discussed the development and selection of these critical accounting estimates with the Audit Committee of our Board of Directors and our Audit Committee has reviewed our disclosures relating to such estimates.

There have been no material changes to our critical accounting policies and estimates from the information provided in Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" included in our Annual Report on Form 10-K for the year ended December 31, 2011.

### New Accounting Pronouncements

There were no new accounting standards issued and adopted by the Company during the first three months of 2012, or that have been issued but are not required to be adopted until future periods, with any material financial statement impact.

### Fair Value Measurements

In May 2011, the FASB issued Accounting Standards Update No. 2011-04 (ASU 2011-04), "Fair Value Measurements: Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRSs" (ASC Topic 820). ASU 2011-04 changes the wording used to describe many of the requirements in U.S. GAAP for measuring fair value and for disclosing information about fair value measurements to ensure consistency between U.S. GAAP and IFRS. ASU 2011-04 also expands the disclosures for fair value measurements that are estimated using significant unobservable (Level 3) inputs. This new guidance is to be applied prospectively, and is effective for interim and annual periods beginning after December 15, 2011. The Company adopted ASU 2011-04 in the first quarter of 2012 with no impact on our financial position, results of operations or cash flows.

### Presentation of Comprehensive Income

In June 2011, the FASB issued Accounting Standards Update No. 2011-05 (ASU 2011-05), "Comprehensive Income: Presentation of Comprehensive Income," (ASC Topic 220). ASU 2011-05 eliminates the option to report other comprehensive income and its components in the statement of changes in equity. ASU 2011-05 requires that all non-owner changes in stockholders' equity be presented in either a single continuous statement of comprehensive income or in two separate but consecutive statements. This new guidance is to be applied retrospectively, and is effective for interim and annual periods beginning after December 15, 2011. In December 2011, the FASB issued ASU No. 2011-12 that defers the effective date for amendments to the presentation of reclassifications of items out of accumulated other comprehensive income in ASU 2011-05. The Company adopted ASU 2011-05 in the first quarter of 2012 with no impact on our financial position, results of operations or cash flows.

# PART I. FINANCIAL INFORMATION (Continued) FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES

### (b) Results of Operations

### **REVENUE**

Revenue is generated primarily through the provision of local, network access, long distance, data, video and internet services. Such revenues are generated through either a monthly recurring fee or a fee based on usage at a tariffed rate and revenue recognition is not dependent upon significant judgments by management, with the exception of a determination of a provision for uncollectible amounts.

Revenue for the three months ended March 31, 2012 decreased \$78.6 million, or 6%, to \$1,268.1 million as compared with the three months ended March 31, 2011. This decline during the first three months of 2012 is a result of decreases in the number of residential and business customers, switched access, data services and video revenue, each as described in more detail below.

Switched access and subsidy revenue of \$148.3 million represented 12% of our revenues for the first quarter ended March 31, 2012. Switched access revenue was \$70.3 million for the first quarter ended March 31, 2012, or 6% of our revenues, down from \$86.9 million, or 6% of our revenues, for the first quarter ended March 31, 2011. Subsidy revenue was \$78.0 million for the first quarter ended March 31, 2012, or 6% of our revenues, down slightly from \$79.3 million, or 6% of our revenues, for the first quarter ended March 31, 2011. We expect declining revenue trends in switched access and subsidy revenue during the remainder of 2012.

Change in the number of our access lines is one metric that is important to our revenue and profitability. We lost access lines primarily because of competition (due to changing technology and consumer behavior such as wireless substitution), economic conditions, and by the loss of second lines upon the addition of broadband service. We lost approximately 102,100 access lines (net) during the three months ended March 31, 2012, or 8% on an annual basis, comparable to the 136,800 access lines (net) lost during the three months ended March 31, 2011, or 9% on an annual basis. In addition, in our normal course of business, we proactively remove access lines when we upgrade business customers and when we convert our dial up customers to digital phone. As a result, some of these access line losses are not indicative of a loss of revenue or customers. Economic conditions and/or increasing competition could make it more difficult to sell our bundled service offerings, and cause us to increase our promotions and/or lower our prices for our products and services, which would adversely affect our revenue, profitability and cash flows.

During the three months ended March 31, 2012, the Company added approximately 11,700 broadband subscribers (net). In connection with the Transaction, the Company agreed to focus primarily on certain capital investment commitments to expand broadband availability and speeds. The Company plans to significantly expand broadband availability and speed over the next several years. We expect to continue to increase broadband subscribers during the remainder of 2012.

While the number of access lines is an important metric to gauge certain revenue trends, it is not necessarily the best or only measure to evaluate our business. Management believes that customer counts and understanding different components of revenue is most important. For this reason, presented in the table titled "Other Financial and Operating Data" below is an analysis that presents customer counts, average monthly revenue, products per customer and churn. It also categorizes revenue into customer revenue (residential and business) and regulatory revenue (switched access and subsidy revenue). Despite the 9% decline in residential customers and the 8% decline in total access lines, customer revenue (all revenue except switched access and subsidy revenue) declined in the first quarter of 2012 by only 5% as compared to the prior year period. The decline in customers and access lines was partially offset by increased penetration of additional products sold to both residential and business customers. A substantial further loss of customers and access lines, combined with increased competition and the other factors discussed herein may cause our revenue, profitability and cash flows to decrease in the remainder of 2012.

### PART I. FINANCIAL INFORMATION (Continued) FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES OTHER FINANCIAL AND OPERATING DATA

		As of		As of	% Increase	As of	% Increase
	March	1 31, 2012		ember 31, 2011	(Decrease)	March 31, 2011	(Decrease)
Access lines: Residential Business		3,196,951 1,967,877		3,267,487 1,999,429	(2%) (2%)	3,521,710 2,087,254	(9%) (6%) (8%)
Total access lines		5,164,828		5,266,916	(2%)	5,608,964	(670)
Broadband subscribers Video subscribers		1,775,853 561,878		1,764,160 557,527	1% 1%	1,730,336 546,404	3% 3%
	For	the three month	ıs ende	ed March 31,	\$ Increase	% Increase	
		2012		2011	(Decrease)	(Decrease)	
Revenue (in 000's): Residential Business Customer revenue	\$	534,836 584,873 1,119,709	\$	589,166 591,310 1,180,476	\$ (54,330) (6,437) (60,767)	(9%) (1%) (5%)	
Switched access and subsidy		148,345		166,221	(17,876)	(11%)	
Total revenue	\$	1,268,054	\$	1,346,697	\$ (78,643)	(6%)	
Switched access minutes of use (in millions) Average monthly total revenue per		4,517		5,000		(10%)	
access line	\$	81.04	\$	79.07		2%	
Average monthly customer revenue per access line	\$	71.56	\$	69.31		3%	
	A	s of or for the th Marc		onths ended			
		2012	,	2011		% Increase (Decrease)	
Residential customer metrics: Customers Revenue (in 000's)	<del></del>	3,038,918 534,836	<u> </u>	3,338,306 589,166		(9%) (9%)	
Products per residential customer (1)  Average monthly residential	•	2.50		2.35		6%	
revenue per customer (2) Customer monthly churn	\$	57.06 1.569	<b>\$</b> %	57.36 1.79%		(1%) (13%)	
Business customer metrics:		202 1 12		222.207		(9%	•
Customers Revenue (in 000's)	\$	302,142 584,873	\$	333,396 591,310		(1%)	
Average monthly business revenue per customer	\$	637.07	\$	582.10		9%	

<sup>(1)</sup>Products per residential customer: primary residential voice line, broadband and video products have a value of 1. Long distance, Frontier Secure, second lines, feature packages and dial-up have a value of 0.5.

<sup>(2)</sup>Calculation excludes the Mohave Cellular Limited Partnership.

#### REVENUE

(\$ in thousands)	F	For the three m March					
		2012	_	2011	-	Increase Decrease)	% Increase (Decrease)
Local and long distance services	\$	572,162	\$	635,114	\$	(62,952)	(10%)
Data and internet services		450,670		458,527		(7,857)	(2%)
Other		96,877		86,835		10,042	12%
Customer revenue	-	1,119,709		1,180,476		(60,767)	(5%)
Switched access and subsidy		148,345		166,221		(17,876)	(11%)
Total revenue	\$	1,268,054	\$	1,346,697	\$	(78,643)	(6%)

### Local and Long Distance Services

Local and long distance services revenue for the three months ended March 31, 2012 decreased \$63.0 million, or 10%, to \$572.2 million, as compared with the three months ended March 31, 2011 primarily due to the continued loss of access lines and, to a lesser extent, decreases in private line services and feature packages.

Local and enhanced services revenue for 2012 decreased \$47.2 million, or 9%, to \$462.6 million primarily due to the continued loss of access lines and, to a lesser extent, decreases in private line services and feature packages. Long distance services revenue for 2012 decreased \$15.8 million, or 13%, to \$109.6 million primarily due to a decrease in the number of long distance customers using our bundled service offerings, lower minutes of use and a lower average revenue per minute of use.

#### **Data and Internet Services**

Data and internet services revenue for the three months ended March 31, 2012 decreased \$7.9 million, or 2%, to \$450.7 million, as compared with the three months ended March 31, 2011, primarily due to higher promotional discounts, customer credits and competitive pricing. Data services revenue decreased \$11.5 million to \$200.8 million, for the three months ended March 31, 2012, as compared with the same period of 2011, primarily due to higher promotional discounts, customer credits and declines resulting from changes in billing cycles for customers in the recently converted nine states. As of March 31, 2012, the number of the Company's broadband subscribers increased by approximately 45,500, or 3%, since March 31, 2011. Data and internet services also includes nonswitched access revenue from data transmission services to other carriers and high-volume commercial customers with dedicated high-capacity Internet and ethernet circuits. Nonswitched access revenue increased \$3.6 million, to \$249.9 million, in the three months ended March 31, 2012, as compared with the comparable period of 2011.

Data and internet services revenue for the three months ended March 31, 2012 decreased \$14.2 million, or 3%, to \$450.7 million, as compared with the three months ended December 31, 2011, primarily due to one-time items including carrier disputes, credits and declines resulting from changes in billing cycles for customers in the recently converted nine states.

#### Other

Other revenue for the three months ended March 31, 2012 increased \$10.0 million, or 12%, to \$96.9 million, as compared with the three months ended March 31, 2011. All o ther revenue, except for directory services revenue, for the three months ended March 31, 2012 of \$74.6 million, increased \$12.6 million, or 20%, as compared to the prior period, primarily due to lower bad debt expenses that are charged against revenue and higher wireless revenue, partially offset by the reduction in customers for FiOS video service. Directory services revenue for the three months ended March 31, 2012 of \$22.3 million decreased \$2.6 million, or 10%, as compared with the same period of 2011, primarily due to a decline in yellow pages advertising.

Other revenue for the three months ended March 31, 2012 increased \$18.5 million, or 24%, to \$96.9 million, as compared with the three months ended December 31, 2011, primarily due to lower bad debt expenses resulting from favorable cash collections and higher late payment fees.

### Switched Access and Subsidy

Switched access and subsidy revenue for the three months ended March 31, 2012 decreased \$17.9 million, or 11%, to \$148.3

million, as compared with the three months ended March 31, 2011. Switched access revenue of \$70.3million decreased \$16.6 million, or 19%, as compared to the same period of 2011, primarily due to the impact of a decline in minutes of use related to access line losses and the displacement of minutes of use by wireless, email and other communications services. Switched access and subsidy revenue includes subsidy payments we receive from federal and state agencies, including surcharges billed to customers that are remitted to the FCC. Subsidy revenue, including surcharges billed to customers of \$29.7 million, for the three months ended March 31, 2012 of \$78.0 million, decreased \$1.3 million, or 2%, as compared with the same period of 2011, primarily due to decreased support for the Federal Universal Service Fund and the Federal High Cost Fund.

Federal and state subsidies and surcharges (which are billed to customers and remitted to the FCC) for the Company were \$38.1 million, \$10.2 million and \$29.7 million, respectively, and \$78.0 million in total, or 6% of our revenues, for the three months ended March 31, 2012. Total federal and state subsidies and surcharges were \$79.3 million, or 6% of our revenues, for the three months ended March 31, 2011.

On November 18, 2011, the FCC released a Report and Order and Further Notice of Proposed Rulemaking on the subject of Universal Service Fund and intercarrier compensation reform (USF/ICC Report & Order). The FCC's USF/ICC Report & Order changes how federal subsidies will be calculated and disbursed, with this change being phased in beginning in 2012. These changes will transition the federal Universal Service High-Cost Fund, which supports voice services in high-cost areas, to the Connect America Fund (CAF), which will support broadband deployment in high-cost areas. CAF Phase I, implemented in 2012, provides for ongoing support for price cap carriers to be capped at the 2011 amount. In addition, the FCC in CAF Phase I is making available for price cap ILECs an additional \$300 million in incremental high cost broadband support to be used for broadband deployment to unserved areas. Frontier is eligible to receive approximately \$72 million of the total \$300 million CAF Phase I interim support. The USF/ICC Report and Order requires carriers receiving the CAF Phase I interim support to deploy broadband to locations that are currently unserved, within 3 years of receipt of the funds, based on an FCC formula that utilizes the National Broadband Map and includes carrier certification requirements. By July 24, 2012, Frontier will need to notify the FCC and appropriate state commissions of its intent to accept those funds and identify the unserved locations to be served by the funds. The \$72 million in incremental CAF Phase I support is expected to be accounted for as Contributions in Aid of Construction.

The FCC's USF/ICC Report & Order also make changes to Intercarrier Compensation. Intercarrier Compensation, which is the payment framework that governs how carriers compensate each other for the exchange of traffic, will transition over a number of years beginning in mid-2012 to a near zero rate for terminating traffic by 2017. Carriers will be able to recover a portion of those revenues through end user rates and other replacement support mechanisms. Effective December 29, 2011, the USF/ICC Report & Order required providers to pay interstate access rates for the termination of VoIP toll traffic. On April 25, 2012, the FCC, in an Order on Reconsideration, specified that changes to originating access rates for VoIP traffic will not be implemented until July 2014. The USF/ICC Report & Order has been challenged by certain parties in court and certain parties have also petitioned the FCC to reconsider various aspects of the USF/ICC Report & Order. Accordingly, Frontier cannot fully predict the long-term impact at this time but believes that the USF/ICC Report & Order will provide a more stable regulatory framework.

Certain states also have their own open proceedings to address reform to intrastate access charges and other intercarrier compensation. In addition, we have been approached by, and/or are involved in formal state proceedings with, various carriers seeking reductions in intrastate access rates in certain states. Although the FCC has pre-empted state jurisdiction on certain access charges, many states are still considering moving forward with their proceedings. We cannot predict when or how these matters will be decided or the effect on our subsidy or switched access revenues. However, future reductions in our subsidy or switched access revenues may directly affect our profitability and cash flows as those regulatory revenues do not have an equal level of associated variable expenses.

### **OPERATING EXPENSES**

### **NETWORK ACCESS EXPENSES**

(\$ in thousands)	Fo	or the three r Marcl	is ended			
( \$ III III (MANAMAS )		2012	2011	-	Increase Decrease)	% Increase (Decrease)
Network access	\$	115,569	\$ 151,284	\$	(35,715)	(24%)

Network access expenses for the three months ended March 31, 2012 decreased \$35.7 million, or 24%, to \$115.6 million, as compared with the three months ended March 31, 2011, primarily due to reduced data network and backbone costs, reflecting cost synergies realized in moving traffic onto the Frontier legacy backbone, and decreased long distance carriage costs in 2012. Network access expenses also included promotional gift costs of \$9.8 million in the first quarter of 2011 for various broadband and video subscriber promotions.

### OTHER OPERATING EXPENSES

(9 in thousands)	For the three months	s ended March		
(\$ in thousands)	2012	2011	\$ Increase (Decrease)	% Increase (Decrease)
Wage and benefit expenses	\$ 292,595 258,988	\$ 284,866 295,474	\$ 7,729 (36,486)	3% (12%)
All other operating expenses	\$ 551,583	\$ 580,340	\$ (28,757)	(5%)

Wage and benefit expenses Wage and benefit expenses for the three months ended March 31, 2012 increased \$7.7 million, or 3%, to \$292.6 million (including \$6.5 million of severance and early retirement costs in 2012 related to 219 employees), as compared to the three months ended March 31, 2011, primarily due to higher costs for compensation and certain other benefits.

Pension costs for the Company are included in our wage and benefit expenses. Pension costs for the three months ended March 31, 2012 and 2011 were approximately \$10.7 million and \$7.9 million, respectively. Pension costs include pension expense of \$13.8 million and \$9.6 million, less amounts capitalized into the cost of capital expenditures of \$3.1 million and \$1.7 million for the three months ended March 31, 2012 and 2011, respectively.

Based on current assumptions and plan asset values, we estimate that our 2012 pension and other postretirement benefit expenses (which were \$58.3 million in 2011 before amounts capitalized into the cost of capital expenditures) will be approximately \$75 million to \$85 million for Frontier before amounts capitalized into the cost of capital expenditures. We expect to make net contributions to our pension plan of approximately \$60 million in 2012. No contributions were made to our pension plan during the first three months of 2012.

All other operating expenses for the three months ended March 31, 2012 decreased \$36.5 million, or 12%, to \$259.0 million, as compared with the three months ended March 31, 2011, primarily due to lower computer costs, outside service fees, facilities and office services.

### DEPRECIATION AND AMORTIZATION EXPENSE

(\$ in thousands)	For	For the three months ended March 31,							
		2012	2011	\$ Increase (Decrease)	Increase (Decrease)				
Depreciation expense	\$	210,346 \$ 146,954	219,081 \$ 132,176	14,7	<u>78</u> 11%				
Amortization expense	\$	357,300 \$	351,257	6,0	<u>43</u> 2%				

Depreciation and amortization expense for the three months ended March 31, 2012 increased \$6.0 million, or 2%, to \$357.3 million, as compared to the three months ended March 31, 2011, primarily due to higher amortization expense associated with the accelerated write-off of software licenses as a result of the system conversions, partially offset by lower depreciation expense due to changes in the remaining useful lives of certain assets.

We annually commission an independent study to update the estimated remaining useful lives of our plant assets. The latest study was completed in the fourth quarter of 2011 and after review and analysis of the results, we adopted new lives for certain plant assets as of October 1, 2011. Our "composite depreciation rate" for plant assets was 6.4% as a result of the study. We anticipate depreciation expense of approximately \$830 million to \$850 million for 2012.

Amortization expense for the three months ended March 31, 2012 and 2011 included \$136.5 million and \$118.1 million,

respectively, for intangible assets (primarily customer base) that were acquired in the Transaction based on an estimated fair value of \$2.5 billion and an estimated useful life of nine years for the residential customer list and 12 years for the business customer list, amortized on an accelerated method. We anticipate amortization expense of approximately \$420 million for 2012.

### INTEGRATION COSTS

For the three months ended

		March 31,			
(\$ in thousands)	20	)12	2011	\$ Increase (Decrease)	% Increase (Decrease)
Integration costs	\$	35,144 \$	13,223 \$	21,921	166%

Integration costs include expenses incurred to integrate the network and information technology platforms, and to enable other integration and cost savings initiatives. In the first quarter of 2012, the Company successfully converted the operating systems in the remaining nine states of the Acquired Business to our legacy systems. Therefore, as of March 31, 2012, the Company has completed its network and systems integration into one platform. While these conversions are complete, the Company continues to simplify its processes, eliminate redundancies and further reduce its cost structure while improving its customer service capabilities. The Company incurred \$35.1 million and \$13.2 million of operating expenses and \$15.7 million and \$5.6 million in capital expenditures related to integration activities during the first three months of 2012 and 2011, respectively. The Company currently expects to incur operating expenses and capital expenditures for the full year of 2012 related to completing its integration and cost savings initiatives of approximately \$80 million and \$40 million, respectively, including the amounts incurred during the first three months of 2012.

## INVESTMENT INCOME / OTHER INCOME, NET / INTEREST EXPENSE / INCOME TAX EXPENSE

	Fo	r the three n March		s ended			
(\$ in thousands)		2012		2011	-	Increase ecrease)	% Increase (Decrease)
Investment income Other income, net Interest expense Income tax expense	\$ \$ \$ \$	2,103 3,485 164,862 18,694	\$ \$ \$	3,115 6,470 167,415 36,567	\$ \$ \$	(1,012) (2,985) (2,553) (17,873)	(32%) (46%) (2%) (49%)

### Investment Income

Investment income for the three months ended March 31, 2012 decreased \$1.0 million to \$2.1 million, as compared with the three months ended March 31, 2011, primarily due to decreases of \$0.4 million in equity earnings and \$0.6 million in investment gains during the first quarter of 2012 as compared with the first quarter of the prior year.

Our average cash balances were \$346.0 million and \$305.3 million for the three months ended March 31, 2012 and 2011, respectively. Our average restricted cash balance was \$142.0 million and \$185.8 million for the three months ended March 31, 2012 and 2011, respectively.

Other income, net for the three months ended March 31, 2012 decreased \$3.0 million to \$3.5 million, as compared with the three months ended March 31, 2011, primarily due to a decrease of \$2.9 million in the settlement of customer advances as compared with the first quarter of the prior year.

Interest expense for the three months ended March 31, 2012 decreased \$2.6 million, or 2%, to \$164.9 million, as compared with the three months ended March 31, 2011. Interest expense for the three months ended March 31, 2012 and 2011, included \$71.1 million, associated with the assumed debt from the Transaction. Our average debt outstanding was \$8,342.3 million and \$8,326.5 million for the three months ended March 31, 2012 and 2011, respectively. Our composite average borrowing rate as of March 31, 2012 and 2011 was 7.92% and 8.01%, respectively.

### Income tax expense

Income tax expense for the three months ended March 31, 2012 decreased \$17.9 million, or 49%, to \$18.7 million, as compared with the three months ended March 31, 2011, primarily due to lower pretax income. The effective tax rate for the first three months of 2012 and 2011 was 38.0% and 39.4%, respectively.

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The amount of our uncertain tax positions whose statute of limitations are expected to expire during the next twelve months and which would affect our effective tax rate is \$8.4 million as of March 31, 2012.

We received \$0.4 million in cash tax refunds during the three months ended March 31, 2012, as compared to the payment of \$8.9 million in cash taxes during the three months ended March 31, 2011. We expect that our cash tax payments for the full year of 2012 will be approximately \$25 million. Our 2012 cash tax estimate reflects the continued impact of bonus depreciation in accordance with the Tax Relief, Unemployment Insurance Reauthorization, and Job Creation Act of 2010.

Net income attributable to common shareholders of Frontier

Net income attributable to common shareholders of Frontier for the first quarter of 2012 was \$26.8 million, or \$0.03 per share, as compared to \$54.7 million, or \$0.05 per share, in the first quarter of 2011.

### PART I. FINANCIAL INFORMATION (Continued) FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES

### Item 3. Quantitative and Qualitative Disclosures about Market Risk

We are exposed to market risk in the normal course of our business operations due to ongoing investing and funding activities, including those associated with our pension assets. Market risk refers to the potential change in fair value of a financial instrument as a result of fluctuations in interest rates and equity prices. We do not hold or issue derivative instruments, derivative commodity instruments or other financial instruments for trading purposes. As a result, we do not undertake any specific actions to cover our exposure to market risks, and we are not party to any market risk management agreements other than in the normal course of business. Our primary market risk exposures are interest rate risk and equity price risk as follows:

### Interest Rate Exposure

Our exposure to market risk for changes in interest rates relates primarily to the interest-bearing portion of our pension investment portfolio and related obligations, and floating rate indebtedness. Our long-term debt as of March 31, 2012 was approximately 93% fixed rate debt with minimal exposure to interest rate changes. We had no interest rate swap agreements related to our fixed rate debt in effect at March 31, 2012.

Our objectives in managing our interest rate risk are to limit the impact of interest rate changes on earnings and cash flows and to lower our overall borrowing costs. To achieve these objectives, all but \$560.6 million of our outstanding borrowings at March 31, 2012 have fixed interest rates. In addition, our undrawn \$750.0 million revolving credit facility has interest rates that float with LIBOR, as defined. Consequently, we have limited material future earnings or cash flow exposures from changes in interest rates on our long-term debt. An adverse change in interest rates would increase the amount that we pay on our variable rate obligations and could result in fluctuations in the fair value of our fixed rate obligations. Based upon our overall interest rate exposure at March 31, 2012, a near-term change in interest rates would not materially affect our consolidated financial position, results of operations or cash flows.

### Sensitivity analysis of interest rate exposure

At March 31, 2012, the fair value of our long-term debt was estimated to be approximately \$7.7 billion, based on our overall weighted average borrowing rate of 7.92% and our overall weighted average maturity of approximately 9 years. As of March 31, 2012, there has been no material change in the weighted average maturity applicable to our obligations since December 31, 2011.

### **Equity Price Exposure**

Our exposure to market risks for changes in equity security prices as of March 31, 2012 is limited to our pension assets. We have no other security investments of any material amount.

The Company's pension plan assets have increased from \$1,258.0 million at December 31, 2011 to \$1,315.5 million at March 31, 2012, an increase of \$57.5 million, or 5%. This increase is a result of \$83.5 million of positive investment returns less benefit payments of \$26.0 million during the first three months of 2012. We expect to make net contributions to our pension plan of approximately \$60 million in 2012.

### PART I. FINANCIAL INFORMATION (Continued) FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES

### Item 4. Controls and Procedures

### (a) Evaluation of disclosure controls and procedures

We carried out an evaluation, under the supervision and with the participation of our management, including our principal executive officer and principal financial officer, regarding the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended). Based upon this evaluation, our principal executive officer and principal financial officer concluded, as of the end of the period covered by this report, March 31, 2012, that our disclosure controls and procedures were effective.

### (b) Changes in internal control over financial reporting

We reviewed our internal control over financial reporting at March 31, 2012. As a result of the Transaction, we have integrated the business processes and systems of the Acquired Business. Accordingly, certain changes have been made to our internal controls over financial reporting.

There have been no other changes in our internal control over financial reporting identified in an evaluation thereof that occurred during the first fiscal quarter of 2012 that materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

# PART II. OTHER INFORMATION FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES

### Item 1. Legal Proceedings

See Note 17 of the Notes to Consolidated Financial Statements included in Part I, Item 1 of this report. There have been no material changes to our legal proceedings from the information provided in Item 3. "Legal Proceedings" included in our Annual Report on Form 10-K for the year ended December 31, 2011.

We are party to various legal proceedings arising in the normal course of our business covering a wide range of matters or types of claims including, but not limited to, general contract, rights of access, tax, consumer protection, trademark and patent infringement, employment, regulatory and tort. Litigation is subject to uncertainty and the outcome of individual matters is not predictable. However, we believe that the ultimate resolution of all such matters, after considering insurance coverage or other indemnities to which we are entitled, will not have a material adverse effect on our financial position, results of operations, or our cash flows.

### Item 1A. Risk Factors

Except as set forth below, there have been no changes to the Risk Factors described in Part 1 "Item 1A. Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2011 as filed with the SEC.

We have a significant amount of goodwill and other intangible assets on our balance sheet. If our goodwill or other intangible assets become impaired, we may be required to record a non-cash charge to earnings and reduce our stockholders' equity.

Under generally accepted accounting principles, intangible assets are reviewed for impairment on an annual basis or more frequently whenever events or circumstances indicate that its carrying value may not be recoverable. The Company monitors relevant circumstances, including general economic conditions, enterprise value EBITDA multiples for rural ILEC properties, the Company's overall financial performance, and the market prices for the Company's common stock, and the potential that changes in such circumstances might have on the valuation of the Company's intangible assets, including goodwill. If our intangible assets are determined to be impaired in the future, we may be required to record a non-cash charge to earnings during the period in which the impairment is determined.

### Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds</u>

There were no unregistered sales of equity securities during the quarter ended March 31, 2012.

# PART II. OTHER INFORMATION FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES

### ISSUER PURCHASES OF EQUITY SECURITIES

Period	Total Number of Shares Purchased	Pri	verage ce Paid r Share
January 1, 2012 to January 31, 2012 Employee Transactions (1)	1,346	\$	5.23
February 1, 2012 to February 29, 2012 Employee Transactions (1)	266,191	\$	4.58
March 1, 2012 to March 31, 2012 Employee Transactions (1)	2,197	\$	4.47
Totals January 1, 2012 to March 31, 2012 Employee Transactions (1)	269,734	\$	4.58

(1) Includes restricted shares withheld (under the terms of grants under employee stock compensation plans) to offset minimum tax withholding obligations that occur upon the vesting of restricted shares. The Company's stock compensation plans provide that the value of shares withheld shall be the average of the high and low price of the Company's common stock on the date the relevant transaction occurs.

### Item 4. Mine Safety Disclosure

Not applicable.

# PART II. OTHER INFORMATION FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES

### Item 6. Exhibits

### (a) Exhibits:

- 10.1 Change in Control Letter Agreement, dated April 27, 2012, between the Company and Daniel J. McCarthy.
- 31.1 Certification of Principal Executive Officer pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934.
- 31.2 Certification of Principal Financial Officer pursuant to Rule 13a-14(a) under the Securities Exchange Act c 1934.
- 32.1 Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 32.2 Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 101.INS XBRL Instance Document.
- 101.SCH XBRL Taxonomy Extension Schema Document.
- 101.PRE XBRL Taxonomy Presentation Linkbase Document.
- 101.CAL XBRL Taxonomy Calculation Linkbase Document.
- 101.LAB XBRL Taxonomy Label Linkbase Document.
- 101.DEF XBRL Taxonomy Extension Definition Linkbase Document.

### PART II. OTHER INFORMATION FRONTIER COMMUNICATIONS CORPORATION AND SUBSIDIARIES

### **SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

FRONTIER COMMUNICATIONS CORPORATION
(Registrant)
By: /s/ Susana D'Emic
Susana D'Emic Senior Vice President and Controller

Date: May 9, 2012

Frontier Communications Corporation 3 High Ridge Park Stamford, Connecticut 06905 (203) 614-5600

Exhibit 10.1

April 27, 2012

Mr. Daniel J. McCarthy 11 Clapboard Ridge Rd Sandy Hook, CT 06482

Dear Dan:

The following are the terms applicable in the event of a change in control in the Company as defined below in connection with your appointment to President & Chief Operating Officer of the Company.

If, within one year following a "Change in Control" (as defined below) of the Company, you have a "Separation from Service" (as defined below) either because (a) your employment is terminated by the Company without "Cause" (as defined below) or (b) you terminate your employment as a result of (i) a material decrease in your base salary, target bonus or long term incentive compensation target from those in effect immediately prior to the Change in Control for any reason other than Cause; (ii) a material relocation of your principal office location (for this purpose, a relocation more than 50 miles from the Company's Stamford, Connecticut headquarters area will be automatically deemed material) or (iii) a material decrease in your responsibilities or authority for any reason other than Cause (and prior to your terminating your employment you provide the Company with notice of the decrease or relocation within 90 days of the occurrence of such condition, the Company does not remedy the condition within 30 days of such notice, and you Separate from Service within two years of the initial occurrence of one or more such conditions), you shall be entitled to a lump sum payment equal to two years' base salary and bonus target (based on the then current level of salary and bonus target or, if greater, that in effect immediately prior to the Change in Control), all restrictions on restricted shares held by you shall immediately lapse and such restricted shares shall become fully-vested and non-forfeitable and all performance shares granted to you under the Long-Term Incentive Plan (LTIP) or other performance incentive plan pursuant to a performance-based vesting schedule shall immediately be earned by you and non-forfeitable, with the number of shares earned equal to the target level of shares granted. The lump sum payment will be made on the Expiration Date, as defined below.

A "Change in Control" shall be deemed to have occurred:

When any "person" as defined in Section 3(a)(9) of the Securities Exchange Act of 1934, as amended (the (A) "Exchange Act"), and as used in Section 13(d) and 14(d) thereof, including a "group" as defined in Section 13(d) of the Exchange Act (but excluding the Company and any subsidiary and any employee benefit plan sponsored or maintained by the Company or any subsidiary (including any trustee of such plan acting as trustee)), directly or indirectly, becomes the "beneficial owner" (as defined in Rule 13d-3 under the Exchange Act), of securities of the Company representing 50% or more of the combined voting power of the Company's then outstanding securities; or

(B) Upon the consummation of any merger or other business combination involving the Company, a sale of substantially all of the Company's assets, liquidation or dissolution of the Company or a combination of the foregoing transactions (the "Transactions") other than a Transaction immediately following which the shareholders of the Company immediately prior to the Transaction own, in the same proportion, at least 51% of the voting power, directly or indirectly, of (i) the surviving corporation in any such merger or other business combination; (ii) the purchaser of or successor to the Company's assets; (iii) both the surviving corporation and the purchaser in the event of any combination of Transactions; or (iv) the parent company owning 100% of such surviving corporation, purchaser or both the surviving corporation and the purchaser, as the case may be.

"Cause" shall mean your (a) willful and continued failure (other than as a result of physical or mental illness or injury) to perform your material duties in effect immediately prior to the Change in Control which continues beyond 10 days after a written demand for substantial performance is delivered to you by the Company, which demand shall identify and describe each failure with sufficient specificity to allow you to respond, (b) willful or intentional conduct that causes material and demonstrable injury, monetary or otherwise, to the Company or (c) conviction of, or a plea of *nolo contendere* to, a crime constituting (i) a felony under the laws of the United States or any State thereof, or (ii) a misdemeanor involving moral turpitude. For these purposes, no act or failure to act on your part shall be considered "willful" or "intentional" unless it is done, or omitted to be done by you in bad faith and without reasonable belief that your action or inaction was in the best interests of the Company. Any act or failure to act based upon authority given pursuant to a resolution duly adopted by the Board of Directors or based upon the advice of counsel for the Company shall be conclusively presumed to be done, or omitted to be done, by you in good faith and in the best interests of the Company.

If it is determined (as hereafter provided) that any payment or distribution by the Company to or for your benefit, whether paid or payable or distributed or distributable pursuant to the terms of this letter agreement or otherwise pursuant to or by reason of any other agreement, policy, plan, program or arrangement, including without limitation any stock option, restricted stock award, stock appreciation right or similar right, or the lapse or termination of any restriction on or the vesting or exercisability of any of the foregoing (a "Severance Payment"), would be subject to the excise tax imposed by Section 4999 of the Code (or any successor provision thereto) by reason of being "contingent on a change in ownership or control" of the Company, within the meaning of Section 280G of the Code (or any successor provision thereto) or to any similar tax imposed by state or local law, or any interest or penalties with respect to such excise tax (such tax or taxes, together with any such interest and penalties, are hereafter collectively referred to as the "Excise Tax"), then the Severance Payment shall be payable either (i) in full or (ii) as to such lesser amount which would result in no portion of the Severance Payment being subject to the Excise Tax ("Capped Payment"), whichever of the foregoing amounts, taking into account the applicable federal, state and local income taxes and the Excise Tax, results in your receipt on an after-tax basis, of the greatest amount of economic benefits to you, notwithstanding that all or some portion of such benefits may be taxable under Section 4999 of the Code.

Subject to the provisions of immediately preceding paragraph, all determinations required to be made pursuant to this letter agreement, including whether an Excise Tax is payable by you and the amount of such Excise Tax, shall be made by the nationally recognized firm of certified public accountants (the "Accounting Firm") used by the Company prior to the Change in Control (or, if such Accounting Firm declines to serve, the Accounting Firm shall be a nationally recognized firm of certified public accountants selected by you). The Accounting Firm shall be directed by the Company or you, as applicable, to submit its preliminary determination and detailed supporting calculations to both the Company and you within 15 calendar days after the date of your termination of employment, if applicable, and any other such time or times as may be requested by the Company or you. If the Accounting Firm determines that any Excise Tax is payable by you, the Company shall either (x) make payment of the Severance Payment, or (y) reduce the Severance Payment by the amount which, based on the Accounting Firm's determination and calculations, would provide you with the Capped Payment (except that any portion of the Severance Payment that constitutes deferred compensation that is subject to Section 409A shall not be reduced, and its time and form of payment shall not be altered as a result of this process), and pay to you such reduced amount, in each case, less any Excise Taxes, federal, state, and local income and employment withholding taxes and any other amounts required to be deducted or withheld by the Company under applicable statute or regulation. If the Accounting Firm determines that no Excise Tax is payable by you, it shall, at the same time as it makes such determination, furnish you with an opinion that you have substantial authority not to report any Excise Tax on your federal, state, local income or other tax return. All fees and expenses of the Accounting Firm and opinion letter shall be paid by the Company in connection with the calculations required by this letter.

The provisions in this letter regarding lapsing of restrictions on restricted stock and the earning of performance shares in certain circumstances in the event of a Change in Control will remain in effect as long as you are a member of the Senior Leadership Team ("SLT"). If at any time you are no longer a member of the SLT, such provisions will not apply.

You shall not receive any payments or benefits to which you may be entitled hereunder unless you agree to execute a release of all then existing claims against the Company, its subsidiaries, affiliates, shareholders, directors, officers, employees and agents in relation to claims relating to or arising out of your employment or the business of the Company; provided, however, that any such release shall not bar or prevent you from responding to any litigation or other proceeding initiated by a released party and asserting any claim or counterclaim you have in such litigation or other proceeding as if no such release had been given as to such party, nor shall it bar you from claiming rights that arise under, or that are preserved by, this letter agreement. To comply with this paragraph, you must sign and return the release within 45 days of the termination of your employment, and you must not revoke it during a seven-day revocation period that begins when the release is signed and returned to the Company. Then following the expiration of this revocation period, there shall occur the "Expiration Date," which is the 53rd day following the date of termination of your employment.

To the extent that a payment of Section 409A compensation under this letter agreement is based upon your having a termination of employment, "termination of employment" shall have the same meaning as "Separation from Service" under Section 409A(a)(2)(A)(i) of the Code. In addition, to avoid having such a separation from service occur after your termination of employment, you shall not have (after your termination of employment) any duties or responsibilities that are inconsistent with the termination of employment being treated as such a separation from service as of the date of such termination.

This letter agreement sets forth the entire agreement and understanding between the Company and you relating to the subject matter hereof and supersedes and replaces all prior discussions and agreements between us regarding the subject matter hereof, including, without limitation, the memorandum, dated September 7, 2007, addressed to you from Maggie Wilderotter entitled "Terms of Restricted Stock Award." This letter agreement can only be modified by a subsequent written agreement executed by the Company and you. This letter agreement shall be governed by and interpreted in accordance with the laws of the State of Connecticut, without regard to its conflicts of laws or principles.

It is the intention of the parties that the lump sum described in the third paragraph of this letter should be exempt from Section 409A as a short-term deferral, and that the restricted stock should also be exempt from Section 409A, and this letter agreement in the normal course is to be interpreted accordingly. Nonetheless, if you are a "specified employee" within the meaning of Section 409A and any amounts or other compensation are (i) payable under this letter agreement, (ii) subject to Section 409A as deferred compensation and (iii) payable on account of your Separation from Service, then such amounts or compensation may not be paid until six months after your Separation from Service date. Finally, the parties intend at all times that no payment or entitlement pursuant to this letter agreement will give rise to any adverse tax consequences to either party pursuant to Section 409A, and this letter agreement shall be interpreted consistently with this paragraph. The term "Separation from Service" shall have the meaning given to it by Section 409A (or any successor provision) ("Section 409A") of the Internal Revenue Code of 1986, as amended (the "Code").

The Company will require any successor (whether direct or indirect, by purchase, merger, consolidation or otherwise) to all or substantially all of the business and/or assets of the Company to assume expressly and agree to perform this letter agreement in the same manner and to the same extent that the Company would be required to perform it if no such succession had taken place. "Company" means the Company as hereinbefore defined and any successor to its business and/or assets as aforesaid that assumes and agrees to perform this letter agreement by operation of law or otherwise.

### Congratulations Dan on your promotion!

To acknowledge your acceptance of the terms and conditions of this letter agreement, please sign the bottom of this letter agreement and fax it to me directly at (203) 614-4627. Also, please return the originally signed offer letter to my attention.

Sincerely,

/s/ Cecilia K. McKenney Cecilia K. McKenney Executive Vice President, Human Resources and Call Center Sales and Service

Agreed to and acknowledged:

/s/ Daniel J. McCarthy
Daniel J. McCarthy

April 30, 2012 Date

EXHIBIT 31.1

#### **CERTIFICATIONS**

- I, Mary Agnes Wilderotter, certify that:
  - 1. I have reviewed this quarterly report on Form 10-Q of Frontier Communications Corporation;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an reasonably likely affected, or materially annual report) that has materially affect, the registrant's internal control over financial reporting; and

- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 9, 2012

/s/ Mary Agnes Wilderotter

Mary Agnes Wilderotter
Chairman and Chief Executive Officer

Exhibit 31.2

#### CERTIFICATIONS

### I. Donald R. Shassian, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of Frontier Communications Corporation;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the financial reporting and the preparation of financial statements for of external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an likely reasonably report) materially affected, or that has annual materially affect, the registrant's internal control over financial reporting; and

- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - and material weaknesses in the design significant deficiencies a) All or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 9, 2012

/s/ Donald R. Shassian

Donald R. Shassian

Executive Vice President and Chief Financial Officer

Exhibit 32.1

# CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350 AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly Report of Frontier Communications Corporation (the "Company") on Form 10-Q for the period ended March 31, 2012 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Mary Agnes Wilderotter, Chairman and Chief Executive Officer of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Mary Agnes Wilderotter
Mary Agnes Wilderotter
Chairman and Chief Executive Officer
May 9, 2012

This certification is made solely for purpose of 18 U.S.C. Section 1350, subject to the knowledge standard contained therein, and not for any other purpose.

A signed original of this written statement required by Section 906, or other document authenticating, acknowledging, or otherwise adopting the signature that appears in typed form within the electronic version of this written statement required by Section 906, has been provided to Frontier Communications Corporation and will be retained by Frontier Communications Corporation and furnished to the Securities and Exchange Commission or its staff upon request.

Exhibit 32.2

### CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350 AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the quarterly Report of Frontier Communications Corporation (the "Company") on Form 10-Q for the period ended March 31, 2012 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Donald R. Shassian, Chief Financial Officer of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Donald R. Shassian Donald R. Shassian Executive Vice President and Chief Financial Officer

May 9, 2012

This certification is made solely for purpose of 18 U.S.C. Section 1350, subject to the knowledge standard contained therein, and not for any other purpose.

A signed original of this written statement required by Section 906, or other document authenticating, acknowledging, or otherwise adopting the signature that appears in typed form within the electronic version of this written statement required by Section 906, has been provided to Frontier Communications Corporation and will be retained by Frontier Communications Corporation and furnished to the Securities and Exchange Commission or its staff upon request.